

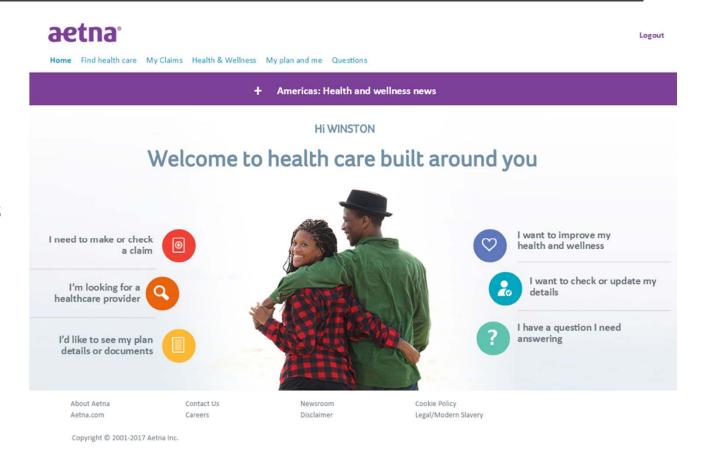
Health Hub

The new member experience

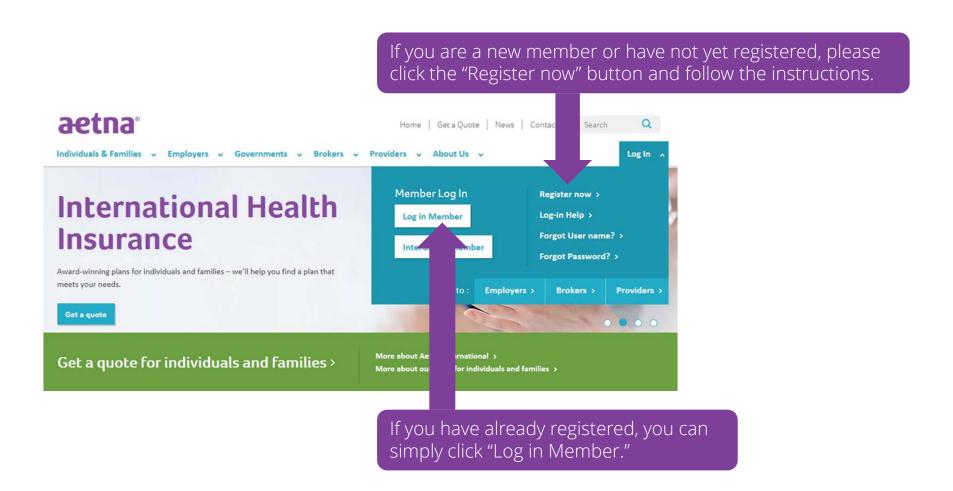
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Table of contents

- 1. Registration
- 2. Log in
- 3. Home page
- 4. Find health care
- 5. My claims
- 6. Health and wellness
- 7. My plan and me
- 8. Questions
- 9. Aetna Navigator

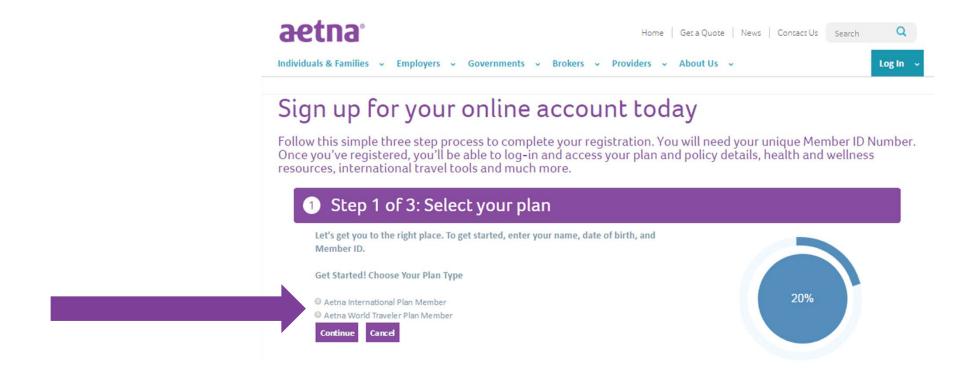


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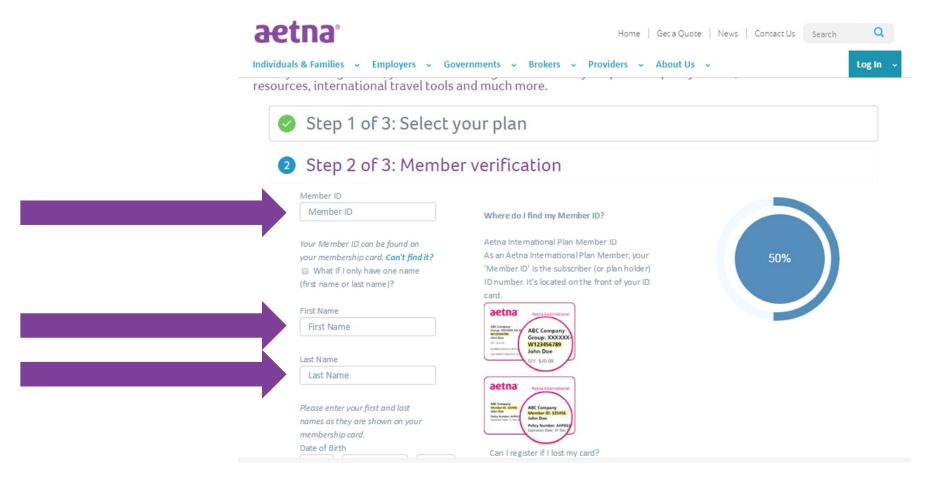
Register Step 1

Select the plan type that applies to you.



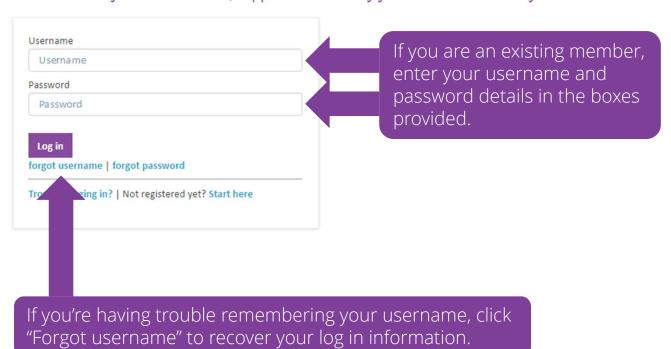
Register Step 2

Once you have selected your plan type, you will need to fill in these boxes with a few personal details.

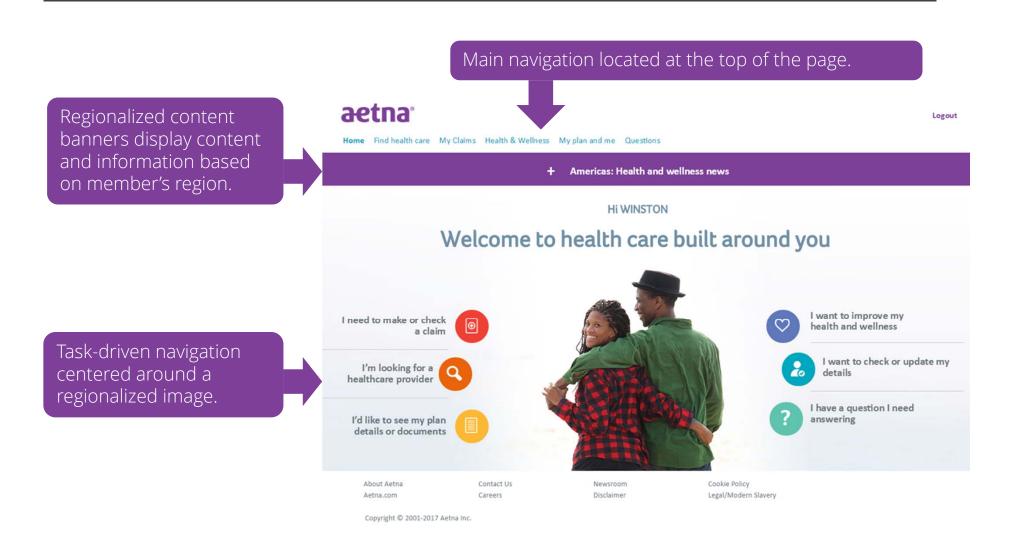


Your partner in health

We make sure you have the care, support and security you need to look after your health and wellness.



Home page



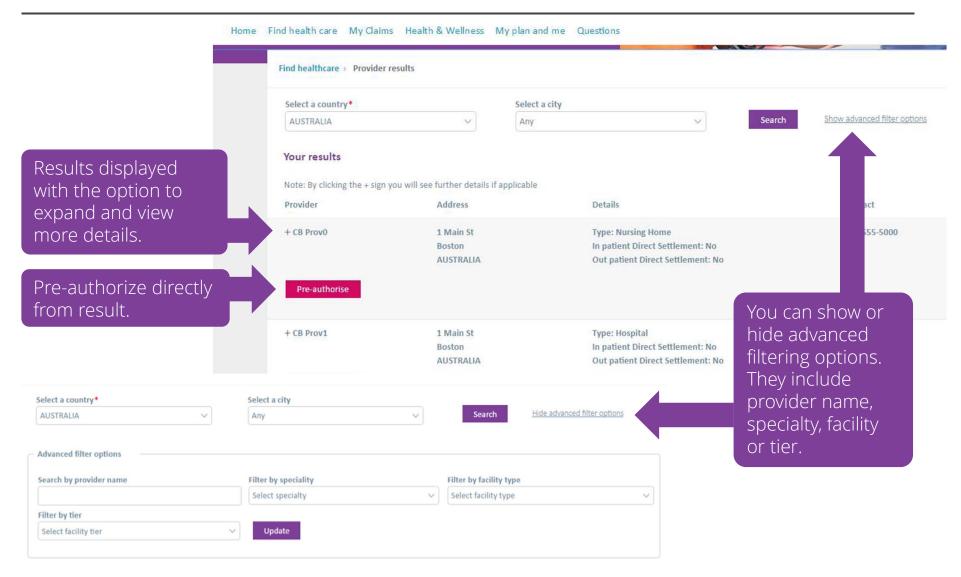
Find health care

aetna[®] Home Find health care My Claims Health & Wellness My plan and me Questions Find health care Wherever you find yourself, we'll be right there with you. You have access to over 193,000 health care providers worldwide. Select a country* Select a city Select a country Select a city 2. Choose 3. Apply 1. Search Click 'Pre-authorise' on your chosen Use the fields above to search our Once you've submitted your database of over 193,000 health care provider to inform us, or apply for application you can contact the

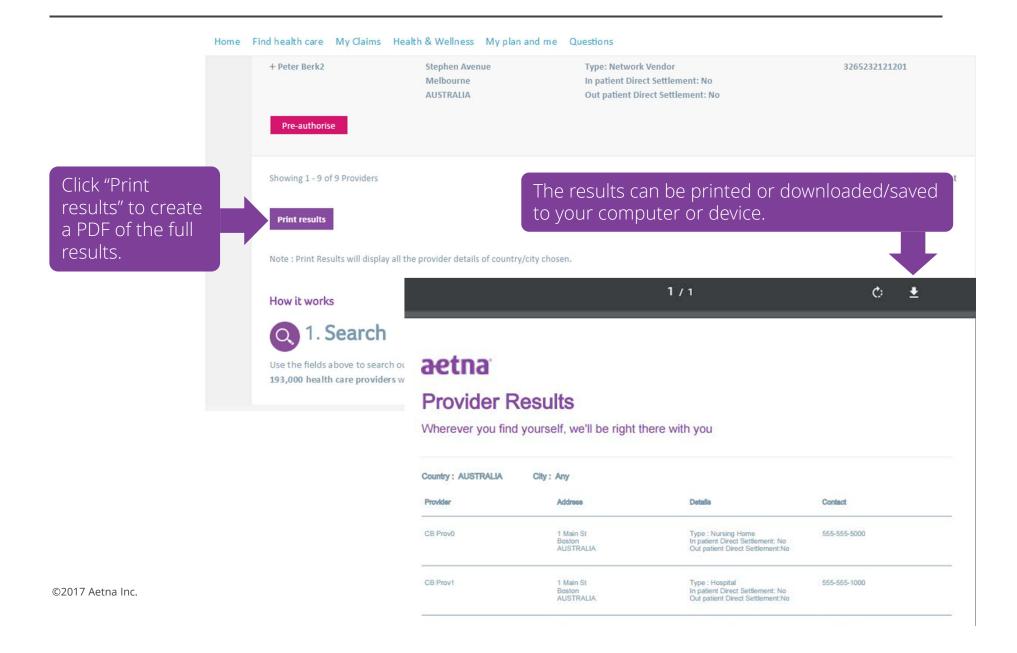
Search our international doctor and direct settlement directory to find providers from Australia to Zimbabwe.

Helpful tips and overview simplifies the process.

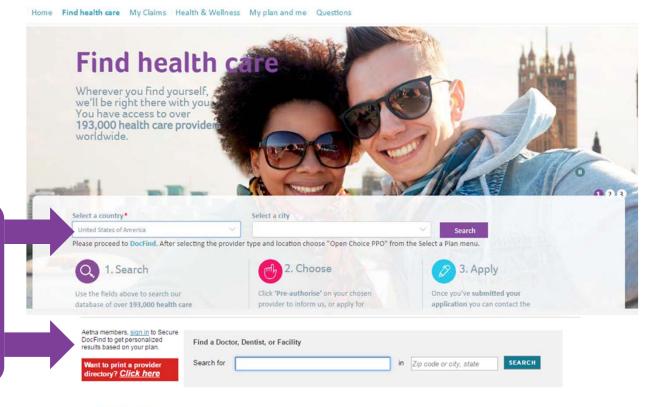
Find health care



Find health care



Find health care – U.S. providers



If you are located in the U.S. and choose "United States of America" in the country field, upon searching you will be forwarded to DocFind, Aetna's US-based provider search tool.

> Search Tips & FAQs **Directories & Resources** Savings & Discounts

Quality & Cost Information

Common Searches

PROVIDER TYPES

Healthcare Professionals

Doctors (Primary Care) **Pediatrics**

Medical Specialist Medical Therapists Dentists (Primary Care) Dentists (Primary Care Mexico)

Dental Specialists Natural Therapy Professionals

All Medical Professionals All Dental Professionals

Pharmacies

Vision routine eyewear and exam Behavioral Health

Behavioral Health Professionals Behavioral Health Televideo

CONDITIONS

Acid Reflux Acne Addiction Alcohol abuse Allergy Symptoms Alzheimer's Disease

Angina Anxiety or Panic Disorder Arthritis Asthma

Attention Deficit Disorder Autism Spectrum Disorders

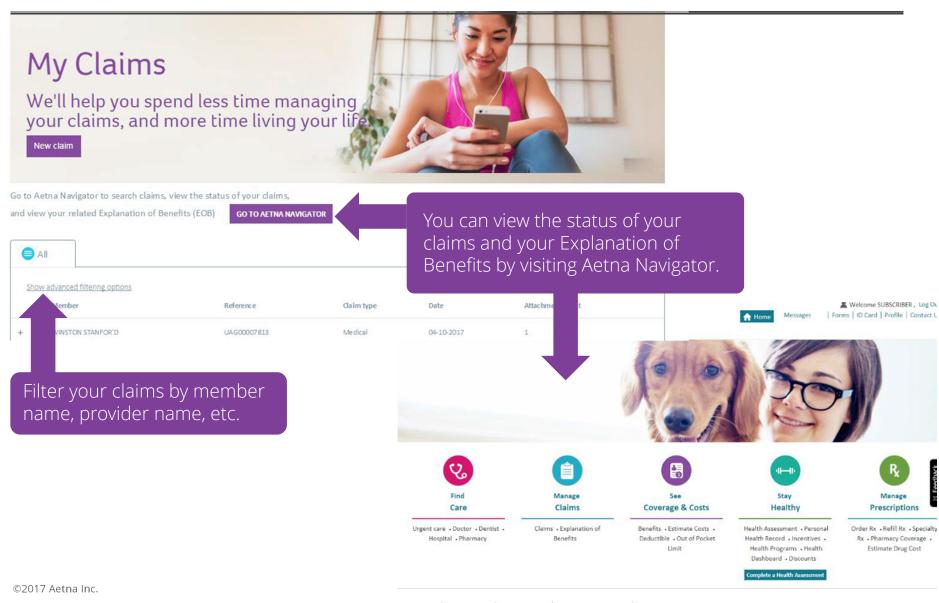
+ More

PROCEDURES

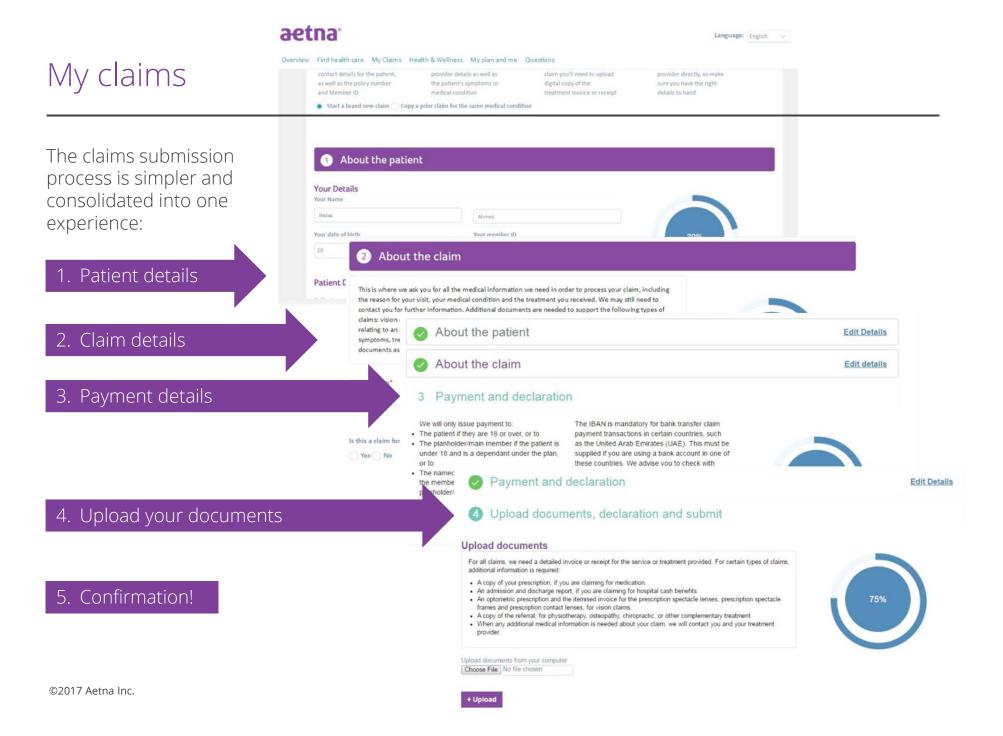
Find a Flu Shot/Vaccine Provider Allergy Shots Artificial Insemir Bariatric Surgery Behavioral Therapy Biofeedback Biopsy Bone Density Scan Breast Care Cardiac Catheterization Cardiac Angioplasty Cardiac Stents

Carpal Tunnel Release Colonoscopy Coronary Artery Bypass Graft

My claims



Terms of Use Privacy Center Plan Disclosures Nondiscrimination Notice En Espanol



Health and wellness

Health and Wellness

A wealth of tools and resources designed to make health and wellness a breeze



Health library

Browse health and wellness topics on everything from fitness to nutrition. Stay up to date with the latest tips on how to stay well or manage a condition.

Explore the library

Easier access to health and wellness information ... like our health library.

Take your personalized health assessment.

Take your assessment today

Contact our CARE team for any number of queries including pre-trip planning and world coordination of care.



Contact the CARE team

At the heart of our service is the CARE team - your point of contact for accessing a higher standard of CARE anytime, anywhere. We offer a global service for pre-trip planning, world coordination of care, finding specialist providers and coordination of evacuations and emergency assistance.

Need to find a provider

Question about your plan or a claim

Contact the CARE team

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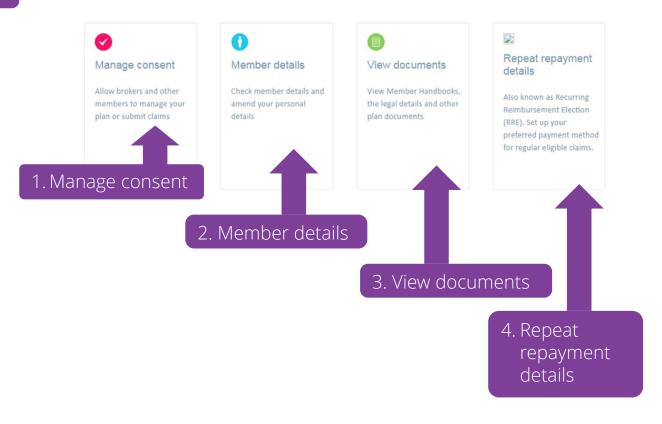
My plan and me

Members have in-depth information about their plan and member details.

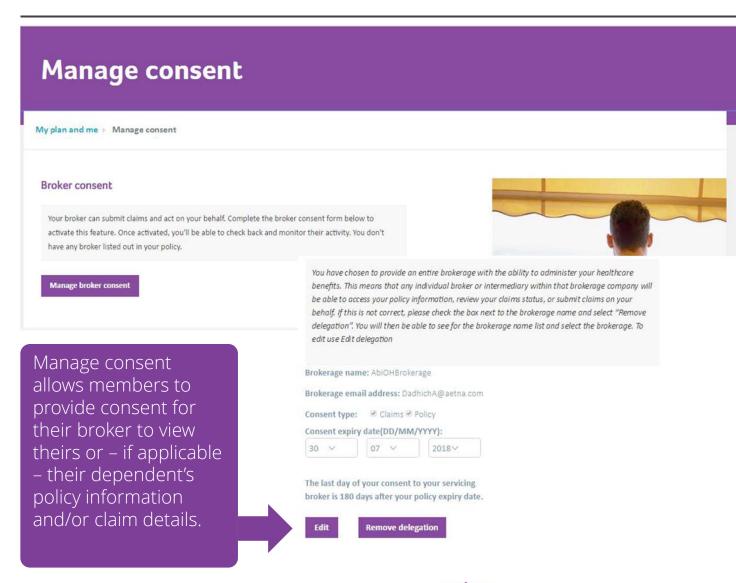


My plan and me

aetna:



My plan and me





Just another way to make your life a little easier

My plan and me

My plan and me > Member details

Your details EDIT

Name: GBP memb2 Test

Date of birth(DD/MM/YYYY): 14/02/1987 Phone number: 91-890641234478904 Email address: patnikotab@aetna.com.com Country of citizenship/nationality: AZERBAIJAN

Member ID: 7185670 Member emails: No

Dependants

Name	Date Of Birth(DD/MM/YYYY)	Member ID	
GBP Dep 2Test	14/02/2003	7185671	



Your details **EDIT**

Name: GBP memb2 Test

Date of birth(DD/MM/YYYY): 14/02/1987
Phone number: 91-890641234478904
Email address: patnikotab@aetna.com.com
Country of citizenship/nationality: AZERBAIJAN

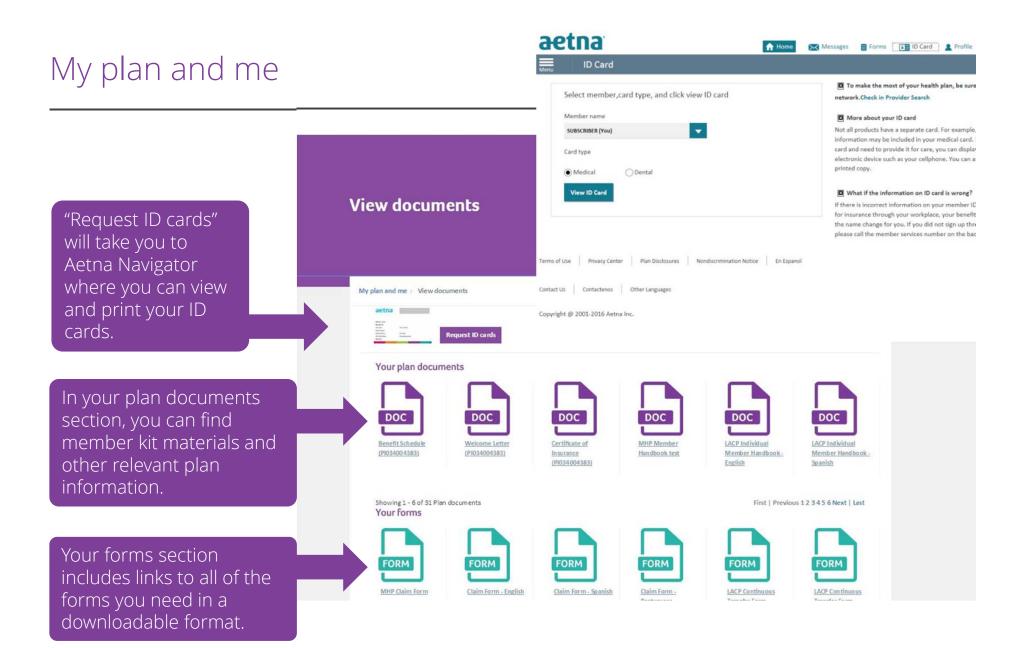
Member ID: 7185670 Member emails: No

Dependants

Name	Date Of Birth(DD/MM/YYYY)	Member ID
GBP Dep 2Test	14/02/2003	7185671

View or edit your member details. Sign up to receive member-related emails and view your listed dependents, if applicable.

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Questions



Home Find health care My Claims Health & Wellness My plan and me Questions

Questions

Get answers to our most frequently asked questions here.

If you can't find what you need, we're available 24/7/365.



Insurance terminology

Not sure what certain words mean? Find straightforward definitions here.



My coverage and benefits

Have a question about what certain benefits cover you for? find answers here.



The claims process

Straight forward steps on how to use the claims process and what happens when.



Paying for healthcare

Unsure how to pay for treatment? We will walk you through each option.



Pre-trip planning

All the tips and resources you need to help you get ready for once you're abroad.

Use the contact information to call us or send us a message

Looking for something else? We're here to help you find it.

Telephone: +33 (0) 1 57 32 45 86

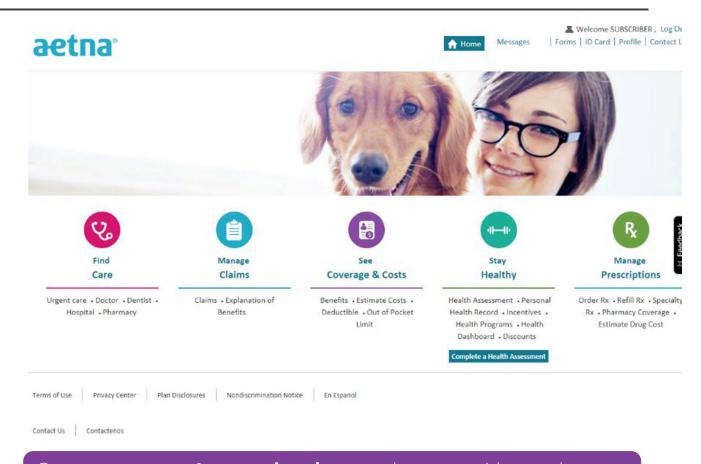
Fax: +1 860 754 9127 Email: MAEC@aetna.com

via a web form.

Aetna Navigator

Within the new Aetna International Health Hub, you will be directed to Aetna Navigator for certain tasks and features.

These include printing temporary Member ID Cards, viewing a claim status and locating providers inside the United States.

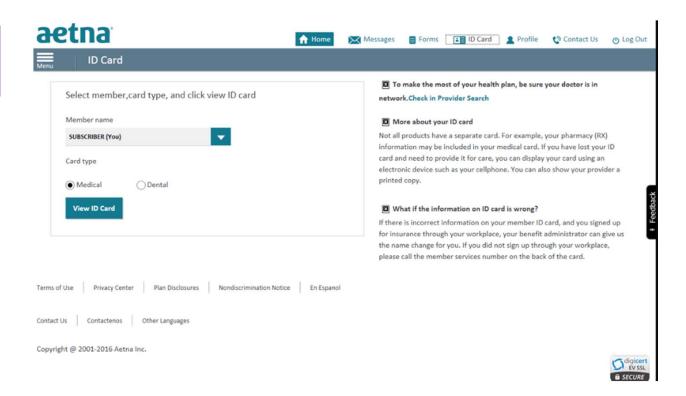


Go **to www.aetnaInternational.com** to locate providers and facilities OUTSIDE the United States.

Aetna Navigator – ID cards

View or print your Member ID Cards or order replacement cards from this screen.





Aetna Navigator – DocFind

Search for doctors inside the U.S. based on:



Directory of health care professionals

for plans purchased through an employer or organization. View other directories

Contact Us En español Sign in

Need Help? **Ask Ann**Our Virtual Assistant
is ready to help you.

<u>Ask a question</u>



- Name
- Specialty
- Language
- Gender
- Hospital affiliation
- Individual/Group PIN

Aetna members, sign in to Secure DocFind to get personalized results based on your plan.

Want to print a provider directory? <u>Click here</u>

Find a Doctor, Dentist, or Facility			
Search for	in	Zip code or city, state	SEARCH

Search Tips & FAQs

Directories & Resources

Savings & Discounts

Quality & Cost Information

Common Searches

PROVIDER TYPES

Healthcare Professionals

Doctors (Primary Care)

Pediatrics

Medical Specialist

Medical Therapists

Dentists (Primary Care)

Dentists (Primary Care Mexico)

Dental Specialists

Natural Therapy Professionals

All Medical Professionals

All Dental Professionals

Pharmacies

Vision routine eyewear and exam

Behavioral Health

Behavioral Health Professionals Behavioral Health Televideo CONDITIONS

Acid Reflux

Acne Addiction

Alcohol abuse

Alcohol abuse

Allergy Symptoms

Alzheimer's Disease

Angina

Anxiety or Panic Disorder

<u>Arthritis</u>

Asthma

Attention Deficit Disorder

Autism Spectrum Disorders

More

PROCEDURES

Find a Flu Shot/Vaccine Provider

Allergy Shots

Artificial Insemination

Back Care

Bariatric Surgery

Behavioral Therapy

Biofeedback

Biopsy

Bone Density Scan

Breast Care

Cardiac Catheterization

Cardiac Angioplasty

Cardiac Stents

Carpal Tunnel Release

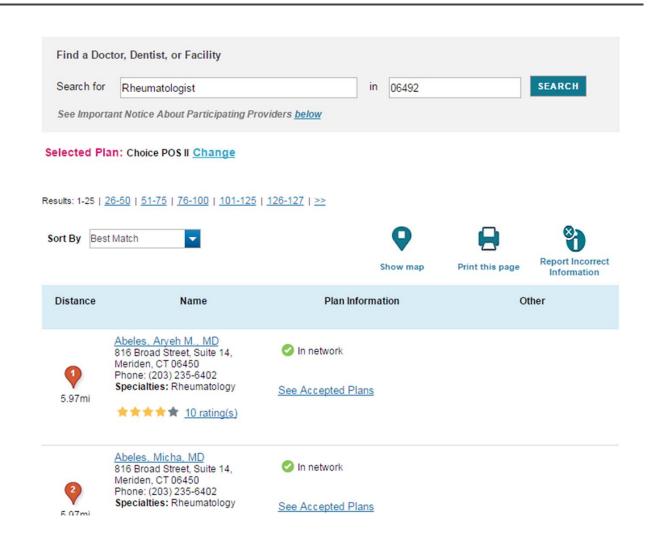
Colonoscopy

Coronary Artery Bypass Graft

Aetna Navigator – DocFind

Search for doctors inside the U.S. based on:

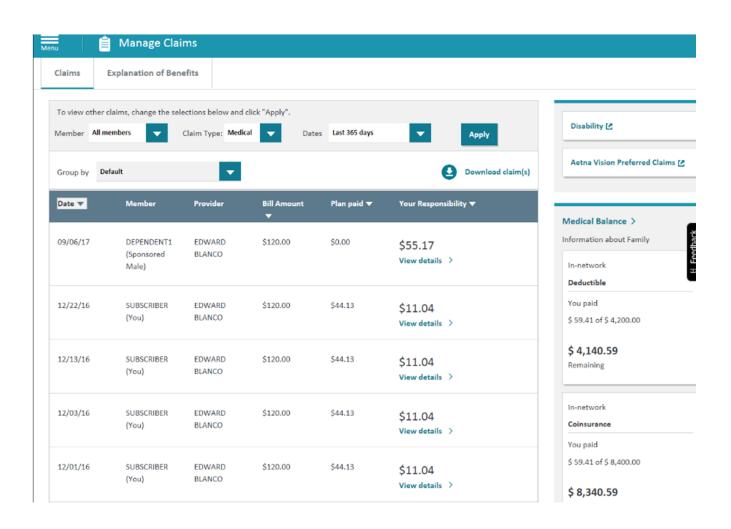
- Name
- Specialty
- Language
- Gender
- Hospital affiliation
- Individual/Group PIN



Aetna Navigator – Claims

Search for doctors inside the U.S. based on:

Once a member has submitted a claim on the Health Hub, he or she will be able to view and track the status on Aetna Navigator.



Thank you.