

# Key medical information on a global scale — at the touch of a button

## GLOBAL HEALTH DATABANK

**Global Health DataBank gives you instant access to details of the best doctors and medical facilities, wherever you live or travel.**

### RAISING THE INFORMATION STANDARD

Aetna Global Benefits' (AGB) web-based **Global Health DataBank** is a unique service available to you. It provides up-to-the-minute information on:

- Thousands of carefully selected doctors, hospitals and clinics worldwide
- Medical specialities and qualification profiles of individual practitioners

- City-level assessments of the best-available medical provision, emergency services and local embassy contact details
- Local issues affecting your health and safety, including recommended vaccination requirements
- Translations of medical terms and drug names
- Extensive travel health information and alerts

### LOCAL KNOWLEDGE

Global Health DataBank gives you all the information you need on local health care throughout the world.

And combined with our unique regional provider service hubs in London, Hong Kong, Shanghai, Tampa, Dubai and Hartford, you can be confident of our first class support.

### GETTING CONNECTED

The process is simple:

- Go to: **www.goodhealthamericas.com** and click on "Global Health DataBank"
- Choose "Doctor Search" and you will be directed to the login screen
- Type in your e-mail address, choose the "No, I'm signing up for the first time" option and click the submit button
- Type in your policy number or access code
- Read and agree to the Site Use Agreement
- Enter your first and last name
- Create your own password of greater than six characters and then press "submit"
- You are now ready to use the site!

**Please take advantage of Global Health DataBank**

It's there for you! Contact us if you have any comments or queries.

Global Health DataBank provides a wealth of information that might well prove invaluable to you wherever you live or work abroad.

**It's free and available 24 hours a day and 365 days a year!**

## GLOBAL HEALTH DATABANK — ALL THE TOOLS YOU NEED:

### Doctor search — on a global scale

Should you need a doctor, simply enter the country and city where you are located. Global Health DataBank will instantly list the providers within 25 miles/ 40 kilometers of your location, split by area of specialization (e.g., Neurology, Pediatrics, Primary care, etc.)

The library of doctors worldwide have all met our rigorous selection criteria in terms of their qualifications, experience, the facilities they practice from and their specialist areas of expertise. Once you have located a suitable physician, simply click on their name for their qualifications and experience.

### Quality medical facilities — instantly

Quickly and easily search for medical facilities worldwide. Simply select the medical facility you wish to attend, pre-authorize your inpatient treatment with AGB and we will arrange settlement directly with the hospital concerned.

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Aetna does not provide care or guarantee access to health services. Not all health services are covered. See plan documents for a complete description of benefits, exclusions, limitations and conditions of coverage. Information is believed to be accurate as of the production date; however, it is subject to change.

If you are a member with access to our Direct Settlement Network (DSN), you may access care at any one of our DSN facilities. To locate a DSN facility or provider, visit [www.goodhealthamericas.com](http://www.goodhealthamericas.com), choose "Useful Links" from the Downloads and Links navigation bar and click the link under "AGB International Direct Settlement Network" in the Provider Networks section. Once you locate a provider or facility, simply pre-authorize your inpatient treatment with AGB and we will arrange settlement directly with the hospital concerned.

**Note:** Access restrictions may apply per policy/benefit plan.

### City health profiles — to guide you through

Our extensive CityHealth guide provides details of the medical and pharmacy practices, vaccination requirements and emergency care providers of many major metropolitan cities worldwide.

### Drug translations — for your peace of mind

Allows you to find the different names used for many prescription drugs in various countries around the world. All you need to do is type in your country of origin, the name of the drug as you know it, and

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indicate the country in which you want to purchase the medication. You will also find key medical terms and phrases in a variety of languages.

### Security profiles — for your destination

Simply log onto this service before you travel and you will be able to access a comprehensive "risk" profile of your destination including:

- Political system and leadership
- Crime and terrorism risk
- Police presence
- Telecommunications systems
- Transportation
- Reliable hotels
- Cultural tips, including dress code, manners and sensitive topics

### Travel alerts

For all the very latest health and security alerts for the destinations and topics you choose, click onto this very useful feature for any frequent traveler!

