

Quality health plans & benefits
Healthier living
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Intelligent solutions

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Aetna International brings you ActionResponse by red24

Register now for 24/7 peace of mind

Our partnership with crisis management experts **red24** provides you and your family with 24/7 access to personal safety resources and support

Here are the benefits:



24/7/365 access to personalised and expert safety advice



Reliable information on more than 285 countries and more than 160 cities



Travel safety briefs tailored to your trip



On-the-ground support for situations affecting your personal safety and loss of belongings

Register today to get complete access



Visit www.red24.com/aetna and enter your Aetna policy number followed by the password 'aetna' to get started.

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Management Assistance

+44 (0)203 291 2424
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AdviceLine

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Contact Us



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red24 AdviceLine in action

Stay safe

Moving to a new city can be stressful. A member relocating to a new country wanted advice on dangerous areas to avoid. **red24 was able to give the member a personalised city security briefing.**

Get to know a new culture

A member was moving to the Middle East and wanted advice on cultural considerations. **Within 24 hours, red24 provided him with a list of “do’s and don’t’s” specific to his location.** This included advice on what to wear to meetings, how to greet associates, and dining out.

Avoid major natural disasters

A member relocating to South East Asia wanted advice on the severe weather conditions she may encounter when living in the Philippines. **red24 provided her with advice on dealing with the threat from typhoons and heavy rain, and when in the year they were likely to occur.**

Get help in a life-threatening situation

A member’s son had been violently attacked while traveling to Argentina. **red24 responded by deploying a specialist, who was with the son within four hours of the initial phone call.** All costs associated with evacuating him to a safer place were paid for by red24.

AdviceLine

24/7 Crisis Management Assistance

- 24/7 safety advice and phone support
- Country and territory safety e-mail and text alerts
- Tailored travel safety briefings
- High risk emergency evacuation
- Family membership

To view the terms and conditions of the AdviceLine service, please go to www.red24.com/aetna/adviceline.pdf

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