

Aetna Pioneer[™] 1750–5000 Benefits Schedule

2019 USD

For plans starting on or after 1 July 2019





At a glance



Overall plan limit

Pioneer 1750 Up to 1,750,000 USD

Pioneer 2500 Up to 2,500,000 USD

Pioneer 4000 Up to 4,000,000 USD

Pioneer 5000 Up to 5,000,000 USD



Annual excess

This is the total **excess** each **participant** needs to pay towards **claims** in the **plan year**.

Pioneer 1750

Nil, 1,000 USD, 2,000 USD, 4,000 USD or 8,000 USD, as shown on your **Takaful certificate**.

Pioneer 2500, 4000 and 5000

No annual excess



Outpatient co-payment

This is the percentage of **co-payment** each **participant** needs to pay towards **claims** in the **plan year**.

Pioneer 1750

No outpatient co-payment.

Pioneer 2500, 4000 and 5000

0%, 10% up to a maximum 2,000 USD, 20% up to a maximum 4,000 USD or 30% up to a maximum 5,000 USD, as shown on your **Takaful certificate**.

Good to know

Using this Benefits Schedule

Some words and phrases have specific meanings, we've highlighted them in bold print and you'll find their definitions in your Handbook.

Before you're treated

It's important you request our approval before you receive treatment for the following treatments and services:

- Medical evacuation
- Inpatient or daycare treatment admission
- Psychiatric treatment
- Prescription for more than three months' supply of drugs for a chronic medical condition
- Single **treatment** or service that costs more than 500 USD or equivalent

If you're unable to ask for approval because it's an emergency, you or someone on your behalf must let us know about the emergency within 24 hours.

Your deductibles

Annual excess

An annual excess applies to Pioneer 1750. This is the total excess each participant needs to pay towards claims in the plan year and applies to all benefits, except where explicitly stated in sections: 6 Cancer Care, 19 Dental treatment, 20 Wellness and 22 Hospital cash. Your chosen annual excess is shown on your Takaful certificate.

Outpatient co-payment

We'll apply your chosen level of outpatient co-payment, as shown on your Takaful certificate, to outpatient claims. Once the total amount of outpatient co-payment you have paid in a plan year reaches the maximum amount, you won't have to pay any more outpatient co-payment.

Dental co-payment

We'll apply our dental co-payment to dental claims under the dental benefits only. See 19 Dental treatment.

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What's covered

The benefits noted below are subject to the terms, conditions and exclusions contained in your plan documents. We'll only pay reasonable costs for claims for treatment and services that are benefits and are medically necessary. Reasonable costs are the average cost of treatment, expertise or services given by similar types of medical provider within the same country or geographical region, based on our knowledge, experience and reasonable opinion.

1 Overall plan limits	Pioneer 1750	Pioneer 2500	Pioneer 4000	Pioneer 5000
We'll pay reasonable costs for benefits up to the overall plan limit for each participant in each plan year. Benefit limits shown as 'Paid in full' are subject to the overall plan limit for each participant in each plan year.	1,750,000 USD	2,500,000 USD	4,000,000 USD	5,000,000 USD
2 Inpatient and daycare treatment				
Medical costs including intensive care, theatre, hospital accommodation, medical practitioners , specialists , anaesthetists, nursing, appliances and prescribed drugs and dressings.	Paid in full			•
Kidney dialysis.				
MRI, PET and CT scans, X-rays, pathology and other diagnostic tests and procedures.		✓	✓	~
Reconstructive surgery to restore natural function or appearance within 12 months of an accident or surgery.		Paid in full	Paid in full	Paid in full
Speech and language therapy and occupational therapy as part of your inpatient treatment.				
Medical services of a nurse that would have been part of your inpatient or daycare treatment when these are received in your home instead of in hospital .				
All inpatient treatment needed for acute medical conditions that begin before the participant is eight days old, if the participant was conceived by natural conception.	<u></u>		~	~
Where we agree that parent accommodation is needed in relation to this benefit and would normally be paid under section 3 Parent accommodation, it will be paid under this section instead.	Up to a lifetime limit of 150,000 USD	Up to a lifetime limit of 150,000 USD	Up to a lifetime limit of 150,000 USD	Up to a lifetime limit of 150,000 USD

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3 Parent accommodation	Pioneer 1750	Pioneer 2500	Pioneer 4000	Pioneer 5000
Hospital accommodation costs for a parent or legal guardian to stay with the participant if they're aged 17 or under and receiving inpatient treatment that we cover under 2 Inpatient and daycare treatment.	Paid in full	Paid in full	Paid in full	Paid in full
4 Outpatient post-hospitalisation treatment				
Outpatient post-hospitalisation treatment Outpatient treatment for 90 days after you're discharged following inpatient or daycare treatment for the same acute medical condition. This benefit covers medical practitioners' and specialists' fees, surgical procedures, prescribed drugs and dressings, MRI, PET and CT scans, X-rays, pathology and other diagnostic tests and procedures.	✓ Paid in full	Paid in full	Paid in full	Paid in full

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5 Rehabilitation	Pioneer 1750	Pioneer 2500	Pioneer 4000	Pioneer 5000
 This benefit is only available if: you've received inpatient treatment for three or more consecutive days for the same medical condition you've stayed in hospital for three or more consecutive nights for the same medical condition, your inpatient treatment was covered under 2 Inpatient and daycare treatment, a medical practitioner or specialist has referred you for rehabilitation, and your rehabilitation starts: after you're discharged from hospital following your inpatient treatment, or when you're transferred to a rehabilitation unit following your inpatient treatment. Your first session must be no more than 14 days after you're discharged or transferred. This benefit covers inpatient, daycare and outpatient physiotherapy, speech and language therapy and occupational therapy. We'll also pay for accommodation costs at the rehabilitation unit when medically necessary. This section applies before any available benefit limit shown in Physiotherapy and complementary medicine. 	Paid in full for up to 30 days after you 're discharged or transferred	Paid in full for up to 60 days after you 're discharged or transferred	Paid in full for up to 90 days after you 're discharged or transferred	Paid in full for up to 120 days after you're discharged or transferred
(i) Your chosen outpatient co-payment applies, as shown on your Takaful certificate.	Not applicable	0% or 10% to max 2,000 USD or 20% to max 4,000 USD or 30% to max 5,000 USD	0% or 10% to max 2,000 USD or 20% to max 4,000 USD or 30% to max 5,000 USD	0% or 10% to max 2,000 USD or 20% to max 4,000 USD or 30% to max 5,000 USD

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6 Cancer care	Pioneer 1750	Pioneer 2500	Pioneer 4000	Pioneer 5000
All treatment for, or related to, a diagnosed cancer. This includes palliative treatment and care.	Paid in full	Paid in full	Paid in full	Paid in full
1 Annual excess	Not applicable	Not applicable	Not applicable	Not applicable
7 Outpatient treatment				
Surgical procedures.	Paid in full	Paid in full	Paid in full	Paid in full
Outpatient pre-operative tests up to 72 hours before inpatient or daycare creatment covered under 2 Inpatient and daycare treatment.	Paid up to 1,000 USD		Paid up to 15,000 USD	Paid in full
Medical practitioners' and specialists' fees, prescribed drugs and dressings, MRI scans, X-rays, pathology and diagnostic tests and procedures.	Not covered	Paid up to 5,000 USD		✓ Paid in full
Kidney dialysis.	Not covered			✓ Paid in full
PET and CT scans.	Not covered	✓ Paid in full	✓ Paid in full	✓ Paid in full
Your chosen outpatient co-payment applies, as shown on your Takaful certificate.	Not applicable	0% or 10% to max 2,000 USD or 20% to max 4,000 USD or	0% or 10% to max 2,000 USD or 20% to max 4,000 USD or	0% or 10% to max 2,000 USD o 20% to max 4,000 USD o

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30% to max 5,000 USD

30% to max 5,000 USD

30% to max 5,000 USD

8 Physiotherapy and complementary medicine	Pioneer 1750	Pioneer 2500	Pioneer 4000	Pioneer 5000
Physiotherapy as part of inpatient or daycare treatment .	*	·	*	*
Outpatient co-payment doesn't apply	Paid in full	Paid in full	Paid in full	Paid in full
Post-hospitalisation outpatient physiotherapy. This benefit is available for 90 days after each inpatient or daycare admission.	Paid up to 750 USD			✓ Paid in full
Outpatient physiotherapy when a medical practitioner or specialist refers you.			Paid up to 2,000 USD	
i We reserve the right to seek further information from your medical practitioner or therapist if you received further treatment after you've completed six sessions.	Not covered	Paid up to 1,500 USD		Paid in full
Outpatient podiatry, osteopathic and chiropractic treatment, when a medical practitioner or specialist refers you.	Not covered			Paid up to 4,000 USD
Outpatient traditional Chinese medicine, ayurvedic medicine, acupuncture and homeopathic treatment.	Not covered	Paid up to 300 USD	Paid up to 750 USD	Paid up to 1,500 USD
We reserve the right to seek further information from your therapist if you received further treatment after you've completed four sessions for any one medical condition.				
1 Your chosen outpatient co-payment applies, as shown on your Takaful certificate.	Not applicable	0% or 10% to max 2,000 USD or 20% to max 4,000 USD or 30% to max 5,000 USD	0% or 10% to max 2,000 USD or 20% to max 4,000 USD or 30% to max 5,000 USD	0% or 10% to max 2,000 USD or 20% to max 4,000 USD or 30% to max 5,000 USD

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9 Psychiatric treatment	Pioneer 1750	Pioneer 2500	Pioneer 4000	Pioneer 5000
Up to 30 days inpatient psychiatric treatment and psychotherapy in the plan year . i Outpatient co-payment doesn't apply	Not covered	Paid up to 5,000 USD	Paid up to 10,000 USD	Paid in full
Outpatient psychiatric treatment and psychotherapy.	Not covered	Paid up to 1,000 USD	Paid up to 2,000 USD	Paid up to 10,000 USD
(i) Your chosen outpatient co-payment applies, as shown on your Takaful certificate.	Not applicable	0% or 10% to max 2,000 USD or 20% to max 4,000 USD or 30% to max 5,000 USD	0% or 10% to max 2,000 USD or 20% to max 4,000 USD or 30% to max 5,000 USD	0% or 10% to max 2,000 USD or 20% to max 4,000 USD or 30% to max 5,000 USD

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10 Durable medical equipment including prosthetic and orthotic supplies	Pioneer 1750	Pioneer 2500	Pioneer 4000	Pioneer 5000
 We'll cover costs for: Items a medical practitioner or specialist prescribes which are needed to deliver prescribed drugs and apply dressings Buying and fitting of devices or items medically necessary for treatment including spinal supports, orthopaedic braces and air cast boots The rental or initial purchase of crutches or a wheelchair if medically necessary The initial buying and fitting of external prostheses needed after surgery, including artificial eyes and limbs The buying and fitting of medically necessary orthotic supplies, including insoles and orthotic supports i) If the costs are related to a medical condition we cover under the following sections, we'll cover these within the benefit limits of that section: i) Cancer care ii) Congenital abnormalities iii) HIV or AIDS iii) Organ transplants iiii) Terminal care iiii) Emergency treatment outside your area of cover 	Paid up to 1,000 USD	Paid up to 1,000 USD	Paid up to 1,000 USD	Paid up to 2,000 USD
(i) Your chosen outpatient co-payment applies, as shown on your Takaful certificate.	Not applicable	0% or 10% to max 2,000 USD or 20% to max 4,000 USD or 30% to max 5,000 USD	0% or 10% to max 2,000 USD or 20% to max 4,000 USD or 30% to max 5,000 USD	0% or 10% to max 2,000 USD or 20% to max 4,000 USD or 30% to max 5,000 USD

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11 Congenital abnormalities	Pioneer 1750	Pioneer 2500	Pioneer 4000	Pioneer 5000
All treatment for diagnosed congenital abnormalities and any related medical conditions. This includes palliative treatment and care for a congenital abnormality or any related medical condition.	Not covered	Up to a lifetime limit of	Up to a lifetime limit of	Up to a lifetime limit of
i) We'll cover costs for an organ transplant for congenital abnormalities and any related medical conditions under section 13 Organ transplants.	Not covered	25,000 USD	50,000 USD	100,000 USD
(i) Your chosen outpatient co-payment applies, as shown on your Takaful certificate.	Not applicable	0% or 10% to max 2,000 USD or 20% to max 4,000 USD or 30% to max 5,000 USD	0% or 10% to max 2,000 USD or 20% to max 4,000 USD or 30% to max 5,000 USD	0% or 10% to max 2,000 USD or 20% to max 4,000 USD or 30% to max 5,000 USD
12 HIV or AIDS				
All treatment, including palliative treatment and care, for diagnosed HIV or AIDS and all related medical conditions.	Not covered	Paid up to 5,000 USD	Paid up to 10,000 USD	Paid up to 15,000 USD
i Your chosen outpatient co-payment applies, as shown on your Takaful certificate.	Not applicable	0% or 10% to max 2,000 USD or 20% to max 4,000 USD or 30% to max 5,000 USD	0% or 10% to max 2,000 USD or 20% to max 4,000 USD or 30% to max 5,000 USD	0% or 10% to max 2,000 USD or 20% to max 4,000 USD or 30% to max 5,000 USD
13 Organ transplants				
Kidney, pancreas, liver, heart or lung transplants and any related treatment .	Paid in full	Paid in full	Paid in full	Paid in full
(f) Your chosen outpatient co-payment applies, as shown on your Takaful certificate.	Not applicable	0% or 10% to max 2,000 USD or 20% to max 4,000 USD or 30% to max 5,000 USD	0% or 10% to max 2,000 USD or 20% to max 4,000 USD or 30% to max 5,000 USD	0% or 10% to max 2,000 USD or 20% to max 4,000 USD or 30% to max 5,000 USD

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14 Terminal care	Pioneer 1750	Pioneer 2500	Pioneer 4000	Pioneer 5000
Palliative treatment and care for a medical condition which is diagnosed as terminal.	•	•	•	•
 If the costs are related to a medical condition we cover under the following sections, we'll cover these within the benefit limits of that section: Cancer care Congenital abnormalities HIV or AIDS 	Not covered	Paid in full	Paid in full	Paid in full
Your chosen outpatient co-payment applies, as shown on your Takaful certificate.	Not applicable	0% or 10% to max 2,000 USD or 20% to max 4,000 USD or 30% to max 5,000 USD	0% or 10% to max 2,000 USD or 20% to max 4,000 USD or 30% to max 5,000 USD	0% or 10% to max 2,000 USD or 20% to max 4,000 USD or 30% to max 5,000 USD
15 Medical evacuation				
The costs to transport you to the nearest appropriate medical facility when your medical condition is an emergency and we agree appropriate treatment is not available locally.	•			
This benefit extends to the costs for emergency treatment you receive during the journey.	✓ Paid in full	✓ Paid in full	✓ Paid in full	✓ Paid in full
If we have transported you outside your area of cover, we'll pay any related costs you incur in the country you're evacuated to under the sections of your Benefits Schedule that would normally apply when you're within your area of cover.				
Economy class travel costs for you to go back to your choice of your country of residence , or your home country , after your emergency medical evacuation that was covered under this plan .	✓ Paid in full	✓ Paid in full	✓ Paid in full	Paid in full

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15 Medical evacuation Continued	Pioneer 1750	Pioneer 2500	Pioneer 4000	Pioneer 5000
Costs of one dependant or companion having to accompany you or to travel at the same time if they are not able to accompany you during the actual emergency medical evacuation. This benefit will only become available if your medical condition is critical or you 're expected to stay in hospital for seven or more nights.				•
 For the duration of your evacuation and period of admission we'll cover: Costs for return economy class travel, including taxi transfers to and from the hotel on arrival and departure A taxi from the hotel to the hospital, and back, once a day Reasonable overnight accommodation costs including breakfast 	Paid in full	Paid in full	Paid in full	Paid in full
The costs to transport you to appropriate medical facilities to receive treatment when your medical condition is not an emergency .	Optional benefit Only applicable if selected	Optional benefit Only applicable if selected	Optional benefit Only applicable if selected	Optional benefit Only applicable if selected
 We'll cover costs for return economy class travel to a location of your choice within your area of cover if: we agree appropriate treatment is not available locally, and we agree appropriate treatment is available in your chosen location. We'll also cover costs for airport taxi transfers. Cover is only available under this benefit if the treatment is covered under Inpatient or daycare treatment, or Outpatient post-hospitalisation treatment to Terminal care. 	Paid up to 2,000 USD	Paid up to 2,000 USD	Paid up to 2,000 USD	Paid up to 2,000 USD

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16 Local ambulance	Pioneer 1750	Pioneer 2500	Pioneer 4000	Pioneer 5000
Costs of the appropriate type of ambulance needed to transport you to the nearest available and appropriate local hospital because of an emergency or due if treatment is medically necessary .		•	•	•
(i) Cover is only available under this benefit if the treatment is covered under the following sections:				
 2 Inpatient and daycare treatment 4 Outpatient post-hospitalisation treatment 6 Cancer care 7 Outpatient treatment 9 Psychiatric treatment 10 Congenital abnormalities 12 HIV or AIDS 13 Organ transplants 14 Terminal care 	Paid in full	Paid in full	Paid in full	✓ Paid in full
17 Mortal remains				
If you die outside your home country, we'll cover reasonable costs: • to transport your body or mortal remains to your home country or your country of residence as directed by your next of kin or estate; or • for your burial or cremation at the place of your death as directed by your next of kin or estate.				
In the event of your burial, we'll cover: the cost of opening or reopening a grave; any exclusive right of burial fee; and burial costs.	✓	~	~	✓
In the event of your cremation, we'll cover: the cost of any doctor's certificates; and cremation costs, including the removal of any medical device before the cremation	Paid in full	Paid in full	Paid in full	Paid in full
This benefit does not extend to the purchase of a burial plot, or funeral costs, including, but not limited to, flowers and the funeral director's fees.				
If you die within your home country, we'll cover reasonable costs to transport your body to the place of your burial or cremation as directed by your next of kin or estate. This benefit does not extend to any costs related to your burial or cremation.				

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18 Compassionate emergency visit	Pioneer 1750	Pioneer 2500	Pioneer 4000	Pioneer 5000
Costs you have to pay for one economy class return travel ticket from your area of cover for you to: • visit a close family member if their medical condition is critical, or • attend their burial or cremation following their death. We'll cover a maximum of one return journey in the plan year.	Not covered	Not covered	Paid in full	✓ Paid in full
19 Dental treatment				
Outpatient dental treatment for damage to natural teeth caused by an accident when: the treatment can only be provided after you've received inpatient treatment related to the accident, and you receive treatment within 90 days after you're discharged from hospital for your related inpatient treatment.	Paid in full	Paid in full	Paid in full	✓ Paid in full
This benefit includes the cost to supply and fit dental implants. Outpatient dental treatment for damage to natural teeth caused by an accident, except when the damage is caused by eating. Cover is only available when you receive treatment for the accidental damage within 10 days of the accident. This benefit also includes one follow-up consultation within 30 days of the accident.	Not covered	Paid up to 500 USD	Paid up to 750 USD	Paid up to 1,500 USD
i Your chosen annual excess applies, as shown on your Takaful certificate.	Nil or 1,000 USD or 2,000 USD or 4,000 USD or 8,000 USD	Not applicable	Not applicable	Not applicable
(i) Your chosen outpatient co-payment applies, as shown on your Takaful certificate.	Not applicable	0% or 10% to max 2,000 USD or 20% to max 4,000 USD or 30% to max 5,000 USD	0% or 10% to max 2,000 USD or 20% to max 4,000 USD or 30% to max 5,000 USD	0% or 10% to max 2,000 USD or 20% to max 4,000 USD or 30% to max 5,000 USD
1 Dental co-payment	Not applicable	Not applicable	Not applicable	Not applicable

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19 Dental treatment Continued	Pioneer 1750	Pioneer 2500	Pioneer 4000	Pioneer 5000
	V	V		V
Routine outpatient dental treatment , including treatment for accidental damage to natural teeth when the damage is caused by eating. This benefit covers dental examinations, scraping, cleaning and polishing, X-rays, composite fillings and simple			Optional benefit Only applicable if selected	Optional benefit Only applicable if selected
non-surgical extractions only.	Not covered	Not covered		
Cover is available after you 've had 182 days' continuous cover from the date that the benefit was first included in your plan .			Paid up to 750 USD in each plan year	Paid up to 1,500 USD in each plan year
Major restorative dental treatment, including treatment for accidental damage to natural teeth when the damage is caused by eating. This benefit covers: • Surgical extractions, including wisdom teeth • Root canal treatment • The cost to supply, fit and repair crowns, bridges and dentures • X-rays needed to support major restorative dental treatment • Gum treatment	Not covered	Not covered		
Cover is available after you 've had 182 days' continuous cover from the date that the benefit was first included in your plan .				
Dental co-payment	Not applicable	Not applicable	25%	25%
1 Annual excess	Not applicable	Not applicable	Not applicable	Not applicable
① Outpatient co-payment	Not applicable	Not applicable	Not applicable	Not applicable

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20 Wellness	Pioneer 1750	Pioneer 2500	Pioneer 4000	Pioneer 5000
Participants aged 18 or over: routine health checks including cancer screening, cardiovascular examinations, neurological examinations, vital sign tests and vaccinations.	Not covered	Not covered	Paid up to 500 USD	Paid up to
Participants aged 17 or under: routine health checks and vaccinations.	Not covered	Not covered		1,000 USD
One sight examination and one hearing examination in the plan year.	Not covered	Not covered	Not covered	Paid up to 250 USD
i Annual excess	Not applicable	Not applicable	Not applicable	Not applicable
Hormone replacement therapy for symptoms of the menopause.	Not covered	Not covered	Paid up to 500 USD	Paid up to 500 USD
Hormone replacement therapy Hormone replacement therapy for symptoms of the menopause.	Not covered	Not covered		
(i) Your chosen outpatient co-payment applies, as shown on your Takaful certificate .	Not applicable	0% or 10% to max 2,000 USD or	0% or 10% to max 2,000 USD or	0% or 10% to max 2,000 USD or 20% to max 4,000 USD or
		20% to max 4,000 USD or 30% to max 5,000 USD	20% to max 4,000 USD or 30% to max 5,000 USD	30% to max 5,000 USD
22 Hospital cash				
 We'll pay you for each night you stay in a hospital for inpatient treatment: if the inpatient treatment and hospital accommodation you receive during your stay are provided free of charge, and we would otherwise cover the treatment or services you receive during your stay under this plan. We'll pay for a maximum of 20 nights in the plan year. 	125 USD paid to you for each night			
i) Annual excess	Not applicable	Not applicable	Not applicable	Not applicable

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23 Emergency treatment outside your area of cover	Pioneer 1750	Pioneer 2500	Pioneer 4000	Pioneer 5000
Inpatient and daycare treatment when your medical condition is an emergency.		·	~	· ·
1 Outpatient co-payment doesn't apply	Paid up to 5,000 USD	Paid up to 15,000 USD	Paid up to 30,000 USD	Paid up to 50,000 USD
Outpatient treatment when your medical condition is an emergency.	Not covered	Paid up to 500 USD	Paid up to 500 USD	Paid up to 500 USD
i Your chosen outpatient co-payment applies, as shown on your Takaful certificate.	Not applicable	0% or 10% to max 2,000 USD or 20% to max 4,000 USD or 30% to max 5,000 USD	0% or 10% to max 2,000 USD or 20% to max 4,000 USD or 30% to max 5,000 USD	0% or 10% to max 2,000 USD or 20% to max 4,000 USD or 30% to max 5,000 USD
Costs of the appropriate type of ambulance needed to transport you to the nearest appropriate local hospital. This benefit is only available when your medical condition is an emergency.	Paid up to 500 USD	Paid up to 500 USD	Paid up to 500 USD	Paid up to 500 USD
We will only cover you if the emergency would be covered if you were within your area of cover				
24 Health management services				
Access to our CARE team to receive tailored information and discuss any chronic condition and disease management	Not included	Included	Included	Included
25 red24 security services				
AdviceLine: 24/7 personal security information and advice for all your travel safety queries. Visit www.red24.com/aetna to register for this service.	Included	Included		.,
ActionResponse: 24/7 international rescue and response service for you in a potentially life-threatening, non-medical event. Visit www.red24.com/aetna to register for this service.	Not included	Not included	Included	Included

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All cover provided under this Benefits Schedule is subject to the terms of your plan documents.

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