

# Take comfort in a partner you can trust

## Introducing AdviceLine and ActionResponse provided by red24™

**We're more than just health insurance.** We help protect you by providing security advice and assistance to keep you safe from political unrest and natural disasters. To do this, we partner with global crisis management experts red24™ to make sure you have help — should your safety ever be threatened.

### AdviceLine: Valuable information and resources

#### Expert safety advice and assistance that's just a phone call away

- A team of multilingual representatives, political risk analysts and crisis support specialists are available 24/7 to provide safety advice and assistance.

#### Country intelligence and security advice on countries and cities around the world

- Get access to security and safety information on more than 230 countries and more than 160 cities.

#### Personalised travel reports and safety briefings

- Provides a range of personalised reports in order to give a thorough analysis of your travel itinerary. This includes a phone briefing so you can ask specific questions.

#### Email and text alerts for up-to-the-minute information on civil unrest, natural disasters and travel disruptions

- Sign up to receive travel and security alerts by email or text on everything from major transport disruptions to terrorism.

#### A daily summary of worldwide security news

- A daily newsletter provides a summary of significant security incidents along with analysis and advice to help you keep pace with world events and prepare for potential obstacles.

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## ActionResponse: Personal support and assistance

### On-the-ground crisis management to protect personal safety

- A worldwide network of crisis support specialists are trained to handle a range of scenarios including civil unrest, adverse weather conditions and terrorism.

### Specialised evacuation services to remove you and your family from potentially life-threatening situations

- A team of crisis support specialists, analysts and customer service staff work together to seamlessly coordinate evacuation from high-risk situations.

Meet your most valuable travel companion.

To register, visit [www.red24.com/aetna](http://www.red24.com/aetna) and enter your plan number.

From there, complete your registration by creating a log-in username and password. Or contact red24's crisis management experts at **+44 (0)203 291 2424**.

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