

Global safety and security assistance resources



# Far away from home should never mean far away from support.

Stay informed when abroad with our global safety and security assistance resources. As an Aetna International member, you have 24/7 access to expert global intelligence and innovative, easy to use digital tools.

## We partner with the risk management experts at Crisis24 to give you:



**24/7 access** to global operation centers backed by a team of multilingual crisis support specialists and political risk analysts.



### Intelligence and security advice

and location risk assessments for over 200 countries, 800 provinces and 400 cities worldwide.



Innovative, adaptive website available in 13 languages. It's easy-to-use features and multi-layered interactive world map get you to the information that matters most.



**Customizable and timely alerts and email briefings** to stay aware of civil unrest, natural disasters and travel disruptions. They're categorized and rated by severity, so you can take quick action.



# Advice sheets and analysis of global trends

to help you prepare and stay informed.



**Mobile app** for on-the-go access to worldwide threat intelligence and a 24/7 emergency hotline for advice and assistance.

## **How to register**

- 1. Go to Crisis24Horizon.com/Aetna
- 2. Register with your information and use member ID: **AETNAINTL**
- Check your inbox for a welcome email from Crisis24 and follow the instructions to finish setting up your account

For 24/7 security assistance or help logging in, call: **1-646-513-4232** in the U.S. or **+44 (0)207-741-2175** outside the U.S.

Once registered, be sure to **download** the free Crisis24 Horizon Mobile app.





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