



# Aetna International



## Let's go further together

Our expertise, combined with the scale and resources of CVS Health®, increase efficiencies, processes and **integrated capabilities**.

We're solving unique customer challenges, while reducing costs and minimizing complexities, with our **innovative solutions**.

We continue to simplify experiences while simultaneously expanding access, thanks to our **unrivaled network**.

And we're with you and your employees every step of the way, everywhere you need us, to create **better experiences**.

[AetnaInternational.com](https://www.aetnainternational.com)



# Aetna International at a glance

## Providing peace of mind

Our team brings a deep understanding of international standards and cultures that make a difference to our customers and our members.

## Putting members first

We make sure our members have access to the care and other health resources they need, locally and across the globe. This focus, and the combined resources of CVS Health® and Aetna® allows us to deliver:

- No deductible and no coinsurance for care outside the U.S.
- Access to no or low-cost care at all 1,150 MinuteClinic® locations across the U.S.
- 96% member satisfaction<sup>1</sup>

## A partner you can count on

**63**

years of international  
experience

**200+**

countries and territories  
with access to care<sup>2</sup>

**92%**

customer  
retention<sup>3</sup>

We're at the corner where integration and innovation meet — everywhere you need us

Global expertise

Innovative solutions

Tenured talent

Unrivaled access

Integrated value

Holistic support

Let's go further together.

<sup>1</sup>Aetna International Americas Operations call quality member survey results for Jan - July 2023

<sup>2</sup>Analysis as of August 2023

<sup>3</sup>Based on financial snapshot and consolidated results as of Q2 2023.

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