

Statement from our President, Richard di Benedetto

Aetna International, part of CVS Health, continues to focus and make progress on becoming a more diverse and inclusive organisation.

A diverse and inclusive workforce is a priority for us and we are committed to creating a culture where everyone can contribute and succeed. As part of our on-going efforts, we are putting in place sustained and long-term actions including:

- Internal education and training in Conscious Inclusion
- Flexible and hybrid working practices
- · Gathering and tracking of diversity data to inform our strategy and actions
- Mentorship programs

Being a more diverse and inclusive organisation also means delivering on reducing the gender pay gap. I am pleased that we have **continued to make progress in reducing** the UK **Mean Gender Pay Gap by 4.9% points** and the **Mean Bonus Gap by 5.2% points.** Whilst there is still more to do, this year-on-year improvement is driven by our deliberate approach of reviewing and comparing year end merit and bonus pay decisions through a Gender Pay Gap lens across the organisation. We are determined to improve even further in coming years.

We are also proud that we have increased the number of women in management positions with 50% of executive positions now being held by women and 45% of supervisory positions being held by women. However, with 55% of our workforce being women, this report highlights and recognises the value that all female colleagues bring to our organisation and our customers.

I would like to thank all my colleagues for their enthusiasm and focus on their commitment to improve diversity and inclusivity at Aetna International. I can confirm that the published gender pay gap information in this report is accurate.

Richard di Benedetto President, Aetna International



About Aetna International

Aetna International is committed to helping create a stronger, healthier global community by delivering comprehensive health care benefits and population health solutions worldwide. One of the largest providers of international private medical insurance, Aetna International serves nearly 800,000 members worldwide, including expatriates, local nationals and business travelers. Aetna International also offers customised technological and health management solutions for health care systems, government entities and large employers to improve people's health, enhance quality of care and contain costs.

Our core value is to empower people to live healthier lives through innovative global coverage, wellness and care management solutions. Diversity and equality are critical to our success in achieving these goals.

At Aetna International in the UK:

- **55%** of employees are women
- 45% of management/supervisory roles are held by women
- 50% of executive positions are held by women



Gender Pay Gap reporting

Gender pay reporting legislation requires employers with 250 or more employees to publish statutory calculations every year showing how large the pay gap is between their male and female employees.

It is important to note that the Gender Pay Gap is not the same as equal pay. At Aetna International, we always strive to offer the same wage to male and female employees in similar roles. However, Gender Pay Gap reporting requires that we consider all roles with widely varying seniority in the same category — which may increase the pay gap. For example, we have more women in lower salary quartile one and two roles, and this increases our Gender Pay Gap.

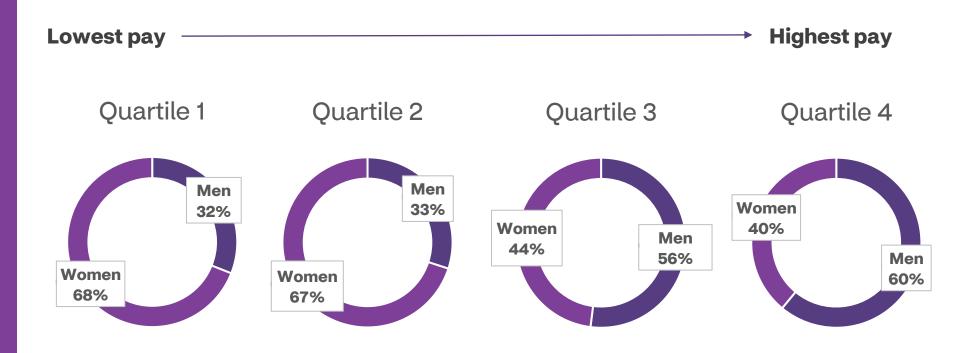
We are proud of our on-going commitment to flexible working. We offer and encourage part-time, flexible and hybrid roles, which are considerably more popular with women, who often wish to combine their career with caring or other responsibilities.

Whilst we are proud of our commitment to women in the workplace, to equal pay and to offering flexible working options, we are not complacent and remain focused on increasing the number of women in management and closing the gender pay gap further.





Proportion of men and women when divided into four groups ordered from lowest to highest pay





Aetna International's UK Gender Pay Gap Results

33.7%

Mean pay gap (As of April 2021)

73.9%

Mean bonus pay gap* (Year ended April 2021) 36.6%

Median pay gap (As of April 2021)

60.5%

Median bonus pay gap*
(Year ended April 2021)

Proportion of employees who received bonus payments in the year to April 2021

Women

94.5%

Men

90.6%

The **mean pay gap** is the difference between the average hourly pay of men and women

The median pay gap is the difference between the midpoints in ranges of hourly pay of men and women

The mean bonus pay gap is the difference between the average bonus paid to men and women

The **median bonus pay gap** is the difference between the midpoints in the ranges of bonus payments made to men and women



^{*}This reflects a higher proportion of males in the quartile where the largest bonuses were paid.

^{*}The mean bonus pay gap will reduce to 52.6% if we exclude EVP, Aetna International (Male – UK based) Total number of employees at Aetna International UK: 352

Aetna's commitment to diversity, inclusion and equality

Aetna International is part of CVS Health, a Fortune 4 company with nearly 300,000 employees. Aetna International, as its name suggests, is the international health insurance arm of the business. Headquartered in the United Kingdom, Aetna International has over 1,700 employees, many of whom hold global roles and responsibilities. 50% of executive roles are now held by women and around 55 percent of Aetna International's workforce are women.

CVS Health's approach to diversity, inclusion and equality takes into account the populations we serve, and the ways our business impacts people. For our company to thrive, it's important that we have a workforce that reflects not only our customers, but also the communities they live in. We are working hard to develop a diverse workforce and provide a workplace that empowers all of our colleagues, regardless of their age, ethnicity and background. Our focus guides our efforts to make an impact through meaningful change, for every one of our colleagues and the members we care for each day.

There are a wide variety of resources, forums and programs which are open to all women at Aetna. They are designed to inspire and support women and create opportunities for leadership and development.





Women Inspiring Success & Excellence

WISE brings women together, helping to create a supportive network that accelerates the development and mobility of women at Aetna International. To support women and men on a range of topics – from career development, to juggling multiple responsibilities, to mental and physical health – we facilitate regular drop-in events.

Colleague Resource Groups

Women in our organisation have access to 16 colleague-led Colleague Resource Groups (CRGs) that encourage personal and professional development and promote diversity.

Members of CRGs often share a common affinity such as ethnicity, gender, cultural identity, focus or constituency. CRGs encourage both members and allies to participate in meetings, events and activities that provide value and support for our entire workforce.

Diversity, Equity & Inclusion

Our commitment to DE&I began at the top. In 2020-21, we rolled out Conscious Inclusion training to our management team. The sessions were designed to help our managers recognise non-inclusive behaviour and assist the development of inclusive habits.

To celebrate the diversity of our workforce we also introduced a video campaign – #ProudToBe – which championed our people's various backgrounds, beliefs, ethnicities, interests, affiliations, and ways of thinking.

Talent & Development

Our 'A Step Forward' initiative is designed to help our employees reach their individual career aspirations by complementing existing support from line managers and the organisation. Through virtual learning materials which focus on a new skill each month, we support both the personal and professional growth of our employees.

Well-being initiatives

To promote the physical and mental well-being of our employees, we host an annual well-being challenge to encourage more physical activity, alongside our regular 'Lunch & Learn' sessions. These sessions encompass all aspects of health, including women's health and men's health topics.



Yaetna^m