Aetna Summit^{ss} 5000+

2021 Benefits Schedule

EUR

For plans starting on or after 1 January 2021

Visit **aetnainternational.com** Call **+44-20-3788-3288** Email **EuropeServices@aetna.com**

AetnaInternational.com



At a glance

Overall plan limit

Aetna Summit 5000+ Up to 4,000,000 EUR



Outpatient coinsurance

This is the percentage of coinsurance each member needs to pay towards claims in the plan year.

Aetna Summit 5000+

0%, 10% up to a maximum 1,600 EUR, 20% up to a maximum 3,200 EUR or 30% up to a maximum 4,000 EUR, as shown on your **Certificate of Insurance**.

Good to know

Using this Benefits Schedule

Some words and phrases have specific meanings, we've highlighted them in bold print and you'll find their definitions in your Handbook.

This **Benefits Schedule** details the **plan benefits** available under the core Aetna Summit **plan**. The **plan sponsor** may also be able to add and remove **benefits**, and increase or decrease **benefit** limits to enable them to custom-build a solution that's right for them and their business.

Before you're treated

It's important **you** request **our** approval before **you** receive **treatment** for the following **treatments** and services:

- Medical evacuation
- Inpatient or daycare treatment admission
- Psychiatric treatment
- Prescription for more than three months' supply of drugs for a chronic medical condition
- Single treatment or service that costs more than 400 EUR or equivalent

If **you**'re unable to ask for approval because it's an **emergency**, **you** or someone on your behalf must let us know about the **emergency** within 24 hours.

Your deductibles

Outpatient coinsurance

We'll apply your chosen level of outpatient coinsurance, as shown on your Certificate of Insurance, to outpatient claims. Once the total amount of outpatient coinsurance you have paid in a plan year reaches the maximum amount, you won't have to pay any more outpatient coinsurance.

Dental coinsurance

We'll apply our dental coinsurances to dental claims under the dental benefits only. See 19 Dental treatment.

What's covered

The **benefits** noted below are subject to the terms, conditions and exclusions contained in your **plan documents**. We'll only pay reasonable costs for **claims** for **treatment** and services that are **benefits** and are **medically necessary**. Reasonable costs are the average cost of **treatment**, expertise or services given by similar types of medical provider within the same country or geographical region, based on **our** knowledge, experience and reasonable opinion.

1 Overall plan limit

We'll pay reasonable costs for **benefits** up to the overall **plan** limit for each **member** in each **plan year**. **Benefit** limits shown as 'Paid in full' are subject to the overall **plan** limit for each **member** in each **plan year**.

4,000,000 EUR

Not applicable

or

Paid in full

for semi-private

room only

If you are a Hong Kong resident, costs for hospital accommodation, treatment and services in Hong Kong will only be paid up to the reasonable and customary rates associated with a semi-private dual occupancy room. This applies for all inpatient and daycare costs:

- 2 Inpatient and daycare treatment
- 3 Parent accommodation
- 5 <u>Rehabilitation</u>
- 6 <u>Cancer care</u>
- 8 Physiotherapy and complementary medicine
- 9 <u>Mental health</u>
- 1 <u>Congenital abnormalities</u>
- 12 HIV or AIDS
- 13 Organ transplants
- 14 Terminal care
- 19 Dental treatment
- 22 Pregnancy and childbirth.

i For non-Hong Kong residents, and Hong Kong residents receiving **treatment** outside of Hong Kong, **we**'ll pay for **hospital** accommodation (including meals) up to the cost of a standard single room with a private bathroom.

Inpatient and daycare treatment

Medical costs including intensive care, theatre, **hospital** accommodation, **medical practitioners, specialists**, anaesthetists, nursing, **appliances** and prescribed drugs and dressings.

Kidney dialysis.

MRI, PET and CT scans, X-rays, pathology and other diagnostic tests and procedures.

Reconstructive surgery to restore natural function or appearance within 12 months of an **accident** or surgery.

Speech and language therapy and occupational therapy as part of your inpatient treatment.

✓
Paid in full

Medical services of a **nurse** that would have been part of your **inpatient** or **daycare treatment** when these are received in your home instead of in **hospital**.

All **inpatient treatment** needed for **acute medical conditions** that begin before the **member** is eight days old, if the **member** was conceived by natural conception.

Where we agree that parent accommodation is needed in relation to this **benefit** and would normally be paid under section 3 <u>Parent accommodation</u>, it will be paid under this section instead.

All **inpatient treatment** needed for **acute medical conditions** that begin before the **member** is eight days old, if the **member** was conceived by assisted conception.

Where we agree that parent accommodation is needed in relation to this **benefit** and would normally be paid under section 3 <u>Parent accommodation</u>, it will be paid under this section instead.

Up to a lifetime limit of 120,000 EUR

3 Parent accommodation

Hospital accommodation costs for a parent or legal guardian to stay with the **member** if they aged 17 or under and receiving **inpatient treatment** that **we** cover under 2 Inpatient and daycare treatment.

✓
Paid in full

Outpatient post-hospitalisation treatment

Outpatient treatment for 90 days after you're discharged following inpatient or daycare treatment for the same acute medical condition. This benefit covers medical practitioners' and specialists' fees, surgical procedures, prescribed drugs and dressings, MRI, PET and CT scans, X-rays, pathology and other diagnostic tests and procedures.

✓
Paid in full

0% or

Your outpatient coinsurance applies, as shown on your Certificate of Insurance. 10% to max 1,600 EUR or 20% to max 3,200 EUR or 30% to max 4,000 EUR

5 Rehabilitation

This benefit is only available if:

- you've received inpatient treatment for three or more consecutive days for the same medical condition,
- you've stayed in hospital for three or more consecutive nights for the same medical condition,
- your **inpatient treatment** was covered under 2 <u>Inpatient and daycare</u> <u>treatment</u>,
- a medical practitioner or specialist has referred you for rehabilitation, and
- · your rehabilitation starts:
 - after you're discharged from hospital following your inpatient treatment, or
 - for up to 120 days r **inpatient** after your discharged or transferred

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Paid in full

 when you're transferred to a rehabilitation unit following your inpatient treatment.

Your first session must be no more than 14 days after **you**'re discharged or transferred.

This **benefit** covers **inpatient**, **daycare** and **outpatient** physiotherapy, speech and language therapy and occupational therapy. We'll also pay for accommodation costs at the rehabilitation unit when **medically necessary**.

This section applies before any available benefit limit shown in
 Physiotherapy and complementary medicine.

Your outpatient coinsurance applies, as shown on your Certificate of Insurance.	0% or 10% to max 1,600 EUR or
	20% to max 3,200 EUR or
	30% to max 4,000 EUR

Cancer care 6

All treatment for, or related to, a diagnosed cancer. This includes palliative treatment and care.

Outpatient coinsurance

Not applicable

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Paid in full

Outpatient treatment

Surgical procedures.	Paid in full
Outpatient pre-operative tests up to 72 hours before inpatient or daycare treatment covered under 2 Inpatient and daycare treatment.	Paid in full
Medical practitioners' and specialists' fees, prescribed drugs and dressings, MRI scans, X-rays, pathology and diagnostic tests and procedures.	✔ Paid in full
Outpatient treatment for medical conditions that are an emergency when the treatment is received in a hospital.	✓ Paid in full
Kidney dialysis.	Paid in full
PET and CT scans.	✓ Paid in full
Your outpatient coinsurance applies, as shown on your Certificate of Insurance.	0% or 10% to max 1,600 EUR or 20% to max 3,200 EUR or 30% to max 4,000 EUR

Physiotherapy and complementary medicine 8

Physiotherapy as part of inpatient or daycare treatment .	
Outpatient coinsurance doesn't apply	Paid in full
Post-hospitalisation outpatient physiotherapy. This benefit is available for 90 days after each inpatient or daycare admission.	Paid in full
Outpatient physiotherapy when a medical practitioner or specialist refers you.	
(i) We reserve the right to seek further information from your medical practitioner or therapist if you received further treatment after you've completed six sessions.	Paid in full
Outpatient podiatry, osteopathic and chiropractic treatment when a medical practitioner or specialist refers you.	Paid up to 3,200 EUR
Outpatient traditional Chinese medicine, acupuncture, homeopathic treatment, and ayurvedic medicine including ayurvedic herbal preparations and therapies.	Paid up to 1,200 EUR
<i>We</i> reserve the right to seek further information from your therapist if you received further treatment after you 've completed four sessions for any one medical condition .	
Your outpatient coinsurance applies, as shown on your Certificate of Insurance.	0% or 10% to max 1,600 EUR or 20% to max 3,200 EUR or 30% to max 4,000 EUR

9 Mental health

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Up to 30 days inpatient psychiatric treatment and psychotherapy in the plan year .	Paid in full
Outpatient psychiatric treatment and psychotherapy.	Paid up to 8,000 EUR
Outpatient coinsurance	Not applicable
 Aetna Mind - Provides you with tools for better mental health: Discover self-help solutions that develop positive mental health through educational well-being articles and how-to guides Receive direction and assistance with access to a range of evidence-based well-being tools for issues such as depression, anxiety, stress, substance abuse, chronic pain and sleep disturbance Access guided support from diagnosis to condition management. 	Log in to your Health Hub Well-being section to find out how to access these services. <u>www.</u>
Employee Assistance Programme – Includes 24/7 real-time confidential support, as well as up to five in-person, telephonic or video counselling sessions annually for each work, personal or family issue.	<u>aetnainternational.</u> <u>com/members/</u> <u>login.do</u>

10 Durable medical equipment

including prosthetic and orthotic supplies

We'll cover costs for:

- Items a **medical practitioner** or **specialist** prescribes which are needed to deliver prescribed drugs and apply dressings
- Buying and fitting of devices or items **medically necessary** for **treatment** including spinal supports, orthopaedic braces and air cast boots
- The rental or initial purchase of crutches or a wheelchair if medically necessary
- The initial buying and fitting of external prostheses needed after surgery, including artificial eyes and limbs
- The buying and fitting of **medically necessary** orthotic supplies, including insoles and orthotic supports

This **benefit** does not extend to sight or hearing aids, personal protective equipment, furniture or any modifications to your personal or work environment.

- *If the costs are related to a medical condition we cover under the following sections, we'll cover these within the benefit limits of that section:*
 - 6 Cancer care11 Congenital abnormalities
 - 12 HIV or AIDS
 - **13** Organ transplants
 - 14 Terminal care
 - 22 Pregnancy and childbirth
 - 25 Emergency treatment outside your area of cover

Your outpatient coinsurance applies, as shown on your Certificate of Insurance.	0% or
	10% to max 1,600 EUR or
	20% to max 3,200 EUR or
	30% to max 4,000 EUR

Paid up to

1,600 EUR

11 Congenital abnormalities	
All treatment for diagnosed congenital abnormalities and any related medical conditions. This includes palliative treatment and care for a congenital abnormality or any related medical condition.	Up to a lifetime limit of 80,000 EUR
All treatment for diagnosed congenital abnormalities and any related medical conditions that are diagnosed before an insured member is 31 days old: • if the pregnancy is the result of natural conception, • if they are added to the plan before they are 31 days old, and • the treatment would normally be covered under the lifetime limit above. Once the member reaches five years of age, cover will only be available under the lifetime limit above. Any costs paid under this section will not be deducted from the lifetime limit shown above. If the pregnancy is the result of assisted conception, cover will only be available under the lifetime limit above.	Paid in full
<i>We'll cover costs for an organ transplant for congenital abnormalities and any related medical conditions under section</i> (3) <i>Organ transplants.</i>	
Your outpatient coinsurance applies, as shown on your Certificate of Insurance.	0% or 10% to max 1,600 EUR or 20% to max 3,200 EUR or 30% to max 4,000 EUR

12 HIV or AIDS

All treatment , including palliative treatment and care, for diagnosed HIV or AIDS and all related medical conditions .	Paid up to 12,000 EUR
Your outpatient coinsurance applies, as shown on your Certificate of Insurance.	0% or 10% to max 1,600 EUR or 20% to max 3,200 EUR or 30% to max 4,000 EUR

13 Organ transplants

Kidney, pancreas, liver, heart or lung transplants and any related treatment .	Paid in full
Your outpatient coinsurance applies, as shown on your Certificate of Insurance.	0% or 10% to max 1,600 EUR or 20% to max 3,200 EUR or
	30% to max 4,000 EUR

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14 Terminal care

Palliative treatment and care for a medical condition which is diagnosed as terminal.

If the costs are related to a medical condition we cover under the following sections, we'll cover these within the benefit limits of that section:
 Cancer care
 Congenital abnormalities
 HIV or AIDS
 Your outpatient coinsurance applies, as shown on your Certificate of
 Your outpatient coinsurance applies, as shown on your Certificate of

3,200 EUR or 30% to max 4,000 EUR

15 Medical evacuation

Insurance.

The costs to transport **you** to the nearest appropriate medical facility when **we** agree that your **medical condition** is an **emergency** following an assessment by a **medical practitioner** in a local medical facility, and that **treatment** is not available locally in any public or private medical facility.

This **benefit** extends to the costs for **emergency treatment you** receive during the journey.

Paid in full

If we have arranged for you to be transported you outside your area of cover, we'll pay any related costs you incur in the country you're evacuated to under the sections of your Benefits schedule that would normally apply when you're within your area of cover.

Economy class travel costs for **you** to go back to your choice of your **country of residence**, or your **home country**, after your **emergency** evacuation that was covered under this **plan**.

Paid in full

If we agree that you're not medically fit to travel following your treatment, this benefit extends to reasonable overnight accommodation costs including breakfast until you're fit to travel.

Costs of

nights; or

nights.

We'll cover costs for:

One return economy class journey, including taxi transfers to and from their hotel on arrival and departure

 one companion to accompany you, or travel at the same time if they're not able to accompany you during your emergency evacuation, if your medical

one companion or non-medical escort needed to assist you during your

emergency evacuation if your medical condition prevents you from

condition is critical or you're expected to stay in hospital for seven or more

travelling alone, you do not need a medical escort, your medical condition

is not critical and you're not expected to stay in hospital for seven or more

- A taxi from their hotel to hospital, and back, once a day for the duration of your evacuation
- Their reasonable overnight accommodation costs including breakfast for the duration of your evacuation, until **you**'re ft to travel back to your **country of residence** or **home country**.

The costs to transport **you** to appropriate medical facilities to receive **treatment** when your **medical condition** is not an **emergency**.

We'll cover costs for return economy class travel to a location of your choice within your **area of cover** if:

- we agree appropriate treatment is not available locally in any public or private medical facility, and
- we agree appropriate treatment is available in your chosen location.

We'll also cover costs for:

- Taxi transfers to and from the hotel on arrival and departure
- A taxi from the hotel to the **hospital**, and back, once a day for the duration of your evacuation

Not covered

 Reasonable overnight accommodation costs including breakfast for the duration of your evacuation, until you're fit to travel back to your point of departure

This **benefit** also extends to these travel and accommodation costs for a companion or non-medical escort to accompany **you**, if your **medical condition** prevents **you** from travelling alone and you do not need a medical escort. The cost of their return economy class travel will only be covered from your point of departure.

Cover is only available under this **benefit** if the **treatment** is covered under 2 Inpatient or daycare treatment, or 4 Outpatient post-hospitalisation treatment to 4 Terminal care. Paid in full

(15) Medical evacuation Continued

The costs to transport **you** to appropriate medical facilities for **treatment** related to your pregnancy if it's not an **emergency**.

We'll cover costs for return economy class travel to a location of your choice within your **area of cover** if:

- we agree appropriate treatment is not available locally in any public or private medical facility, and
- we agree appropriate treatment is available in your chosen location.

We'll also cover costs for airport taxi transfers.

You're limited to three return journeys for each pregnancy.

Cover is only available under this **benefit** if the **treatment** is covered under section **22** <u>Pregnancy and childbirth</u> and **you** have completed any waiting periods shown in section **22**.

You're not covered for air-sea rescue or any mountain rescue unless you suffer from a *medical condition* at a recognised ski or similar winter sports resort.

16 Local ambulance

Costs of the appropriate type of ambulance needed to transport **you** to the nearest available and appropriate local **hospital** because of an **emergency**.

- Cover is only available under this **benefit** if the **treatment** is covered under the following sections:
 - Inpatient and daycare treatment
 - Outpatient post-hospitalisation treatment
 - 6 Cancer care
 - **7** Outpatient treatment
 - 9 Mental health
 - 1 Congenital abnormalities
 - 12 HIV or AIDS
 - **13** Organ transplants
 - 14 Terminal care
 - 22 Pregnancy and childbirth

You're not covered for air-sea rescue or any mountain rescue unless you suffer from a medical condition at a recognised ski or similar winter sports resort.

17 Mortal remains

If you die outside your home country, we'll cover reasonable costs:

- to transport your body or mortal remains to your **home country** or your **country of residence** as directed by your next of kin or estate; or
- for your burial or cremation at the place of your death as directed by your next of kin or estate.

In the event of your burial, we'll cover:

- the cost of opening or reopening a grave;
- any exclusive right of burial fee; and
- burial costs.

In the event of your cremation, we'll cover:

- the cost of any doctor's certificates; and
- cremation costs, including the removal of any medical device before the cremation

This **benefit** does not extend to the purchase of a burial plot, or funeral costs, including, but not limited to, flowers and the funeral director's fees.

If **you** die within your **home country**, **we**'ll cover reasonable costs to transport your body to the place of your burial or cremation as directed by your next of kin or estate. This **benefit** does not extend to any costs related to your burial or cremation.

18 Compassionate emergency visit

Costs **you** have to pay for economy class travel from your **area of cover** for **you** to:

- $\cdot\;$ visit a close family member if their medical condition is critical, or
- attend their burial or cremation following their death.

We'll cover a maximum of one return journey in the plan year.



Paid in full

Aetna Summit^s 5000+

✓
Paid in full

Not covered

19 Dental treatment

Dutpatient dental treatment for damage to natural teeth caused by an accident when: the treatment can only be provided after you've received inpatient treatment related to the accident, and you receive treatment within 90 days after you're discharged from hospital for your related inpatient treatment. This benefit includes the cost to supply and fit dental implants.	Paid in full
Dutpatient dental treatment for accidental damage to natural teeth, except when the damage is caused by eating. Cover is only available when you eccive treatment for the accidental damage within 10 days of the accident. This benefit also includes one follow-up consultation within 30 days of the accident.	Paid up to 1,200 EUR
Your outpatient coinsurance applies, as shown on your Certificate of Insurance.	0% or 10% to max 1,600 EUR or 20% to max 3,200 EUR or 30% to max 4,000 EUR
Routine outpatient dental treatment, including treatment for accidental damage to natural teeth when the damage is caused by eating. This benefit covers dental examinations, scraping, cleaning and polishing, X-rays, composite illings and simple non-surgical extractions only. Cover is available after you've had 182 days' continuous cover from the date hat this optional benefit was first included in your plan. (Not applicable for MHD policies).	Not covered
Major restorative dental treatment , including treatment for accidental damage o natural teeth when the damage is caused by eating. This benefit covers: Surgical extractions, including wisdom teeth Root canal treatment The cost to supply, fit and repair crowns, bridges and dentures X-rays needed to support major restorative dental treatment Gum treatment Cover is available after you 've had 182 days' continuous cover from the date hat this optional benefit was first included in your plan . (Not applicable for	Not covered
/HD policies).	

Outpatient dental treatment when your dental condition is an emergency	Not covered
 Orthodontic treatment including: Orthodontic examinations Costs to supply, fit and repair orthodontic devices or items X-rays needed to support orthodontic treatment Surgical and non-surgical extractions needed as part of your orthodontic treatment 	Not covered
Orthodontic coinsurance	50%
 Dental implants including: Dental examinations needed for dental implants Costs to supply, fit and repair dental implants X-rays needed to support the fitting or repair of dental implants 	Not covered
Dental implants coinsurance	50%

20 Optical care

Prescription costs for:	
Contact lenses	
• Spectacles	
Spectacle lenses	
Spectacle frames	Not covered
You're also covered for one consultation and sight examination for the signs or symptoms, or management of, natural or non-medical degenerative sight disorders. This includes, but isn't limited to, myopia, hypermetropia and astigmatism.	
Optical care coinsurance	Not applicable

21 Wellness

Vaccinations.	Paid up to 200 EUR
Routine health checks for non-communicable diseases. This includes cancer screening, cardiovascular examinations, neurological examinations and vital sign tests. This benefit extends to an annual health assessment.	Paid up to 800 EUR
Outpatient tests and diagnostic procedures for communicable diseases when you do not have signs or symptoms, and they are not received in relation to a diagnosed medical condition. This benefit extends to outpatient antibody tests.	Not covered
One sight examination and one hearing examination in the plan year .	Paid up to 200 EUR
Outpatient coinsurance	Not applicable

22 Pregnancy and childbirth

- 12 routine antenatal checkups and three routine 2D ultrasound scans, or one antenatal package, during each uncomplicated pregnancy
- Antenatal vitamins
- Delivery costs, nursing fees and **hospital** accommodation costs for uncomplicated childbirth
- Postnatal checkups
- Hospital accommodation costs for your newborn to stay with you for up to four nights immediately after his or her birth

We'll also pay the following routine costs for the newborn for the first 30 days after his or her birth, even if you do not add the newborn to your plan:

- One physical examination
- Vitamin K, hepatitis B and BCG vaccinations
- Screening tests for PKU, congenital hypothyroidism and G6PD
- One hearing examination

This **benefit** also extends to the cost of elective circumcision for newborn males. Cover is available for up to 30 days from birth, and paid up to 400 EUR within the **benefit** limit shown.

Maternity coinsurance

Not applicable

Treatment for medical maternity complications during pregnancy or childbirth, if the pregnancy is the result of an assisted conception. We'll also cover the following routine costs for the newborn for the first 30 days after his or her birth, even if you do not add the newborn to your plan: Hospital accommodation costs for your newborn to stay with you immediately after a complicated childbirth 1 One physical examination Paid up to · Vitamin K, hepatitis B and BCG vaccinations 32,000 EUR Screening tests for PKU, congenital hypothyroidism and G6PD · One hearing examination This **benefit** also extends to the cost of elective circumcision for newborn males. Cover is available for up to 30 days from birth, and paid up to 400 EUR within the **benefit** limit shown Maternity coinsurance 10% **(1)** These **benefits** are only available after **you** have had 12 months' continuous cover from the date that the **benefit** was first introduced on your **plan**. (Not applicable for MHD policies). Treatment for medical maternity complications during pregnancy or childbirth, if the pregnancy is the result of natural conception. We'll also pay the following routine costs for the newborn for the first 30 days after his or her birth, even if you do not add the newborn to your plan: • Hospital accommodation costs for the newborn to stay with you immediately after a complicated childbirth One physical examination Paid in full Vitamin K, hepatitis B and BCG vaccinations Screening tests for PKU, congenital hypothyroidism and G6PD One hearing examination This **benefit** also extends to the cost of elective circumcision for newborn males. Cover is available for up to 30 days from birth, and paid up to 500 USD within the **benefit** limit shown. (1) The **benefit** limits shown in this section apply for each pregnancy. Where a pregnancy spans more than one *plan* year, any *benefit* paid for treatment or services received in the *plan* year when the pregnancy began will be deducted from the **benefit** limit shown in the following **plan** year. (i) The benefits within this section do not extend to 3D or 4D ultrasound scans.

23 Hormone replacement therapy

Hormone replacement therapy for symptoms of the menopause.		area of co
	Paid up to 400 EUR	Inpatient and daycare tr emergency.
Your outpatient coinsurance applies, as shown on your Certificate of Insurance.	0% or 10% to max	Outpatient coinsurat
	1,600 EUR or 20% to max	Outpatient treatment w
	3,200 EUR or	
	30% to max 4,000 EUR	
		Your outpatient coins Insurance.
24 Hospital cash	•	
 We'll pay you for each night you stay in a hospital for inpatient treatment: if the inpatient treatment and hospital accommodation you receive during your stay are provided free of charge, and we would otherwise cover the treatment or services you receive during 	100 EUR paid to you for	Costs of the appropriate nearest appropriate local medical condition is an e
 We'll pay you for each night you stay in a hospital for inpatient treatment: if the inpatient treatment and hospital accommodation you receive during your stay are provided free of charge, and 	100 EUR paid to you for each night	nearest appropriate loca

25 Emergency treatment outside your area of cover

npatient and daycare treatment when your medical condition is an emergency.

Not applicable Area of cover is ance doesn't apply worldwide when your medical condition is an emergency. 0% or 10% to max 1,600 EUR or nsurance applies, as shown on your Certificate of 20% to max 3,200 EUR or 30% to max 4,000 EUR e type of ambulance needed to transport **you** to the cal **hospital**. This **benefit** is only available when your Not applicable emergency. Area of cover is worldwide ou if the emergency would be covered if you were within

26 Health management services

Access to our CARE team to receive tailored information and discuss any	✓
chronic condition and disease management.	Included

27 Aetna security assistance

24/7 personal security information and telephone support for all your travel safety queries. Log in to your Health Hub to find out more and to register for this service.

Included

All cover provided under this Benefits Schedule is subject to the terms of your plan documents.



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Aetna does not provide care or guarantee access to health services. Not all health services are covered, and coverage is subject to applicable laws and regulations, including economic and trade sanctions. Health information programs provide general health information and are not a substitute for diagnosis or treatment by a health care professional. Your plan documents contain a description of benefits, exclusions, limitations and conditions of coverage. For more information, refer to www.AetnaInternational.com.

If coverage provided by this policy violates or will violate any United States (US), United Kingdom (UK), United Nations (UN), European Union (EU) or other applicable economic or trade sanctions, the coverage is immediately considered invalid. For example, Aetna companies cannot make payments or reimburse for health care or other claims or services if it violates a financial sanction regulation. This includes sanctions related to a blocked person or entity, or a country under sanction by the US, unless permitted under a valid written Office of Foreign Assets Control (OFAC) license. For more information on OFAC, visit www.treasury.gov/resource-center/sanctions/Pages/default.aspx.

Aetna Health Insurance Company of Europe DAC insures your plan, is regulated by the Central Bank of Ireland ref: C47511, and has its registered address at Alexandra House, The Sweepstakes, Ballsbridge, Dublin 4, Republic of Ireland.

Important: This is a non-US (United States) insurance product that does not comply with the US Patient Protection and Affordable Care Act (PPACA). This product may not qualify as minimum essential coverage (MEC), and therefore may not satisfy the requirements, if applicable to you and your dependants, of the Individual Shared Responsibility Provision (individual mandate) of PPACA. Failure to maintain MEC can result in US tax exposure. You may wish to consult with your legal, tax or other professional advisor for further information. This is only applicable to certain eligible US taxpayers.

