Quality health plans & benefits Healthier living Financial well-being Intelligent solutions



Areas of cover guide

This quide explains which locations are included in each area of cover on the Aetna Pioneer, Aetna Summit and Aetna Maternity plans.

An area of cover is the geographic area of the world in which a member's plan applies. The largest area of cover is Area 1 which includes all countries in Areas 2, 3, 4, 5, 6 and 7 plus the United States of America (US). The smallest area of cover is Area 7 which includes Africa only.

A member's area of cover must include their country of residence. Their area of cover should also include:

- their home country if they need the option of returning home for treatment, and
- any other country in which they may wish or need to receive treatment.

Area 1

Includes all countries in Areas 2, 3, 4, 5, 6 and 7 plus the United States of America (US).

Area 2

Includes the countries listed below and all countries in Areas 3, 4, 5, 6 and 7.

American Samoa French Southern Territories New Caledonia South Georgia and the South Sandwich Islands Antarctica Guam Niue Heard Island and McDonald Norfolk Island Bouvet Island Tokelau British Indian Ocean Territory Northern Mariana Islands Islands Tonga Canada Hong Kong Pitcairn Tuvalu Christmas Island Israel Russian Federation United States Minor Outlying Cocos (Keeling) Islands Kiribati Saint Helena, Ascension and Islands Cook Islands Tristan da Cunha Vanuatu Macau East Timor Marshall Islands Saint Pierre and Miguelon Wallis and Futuna Micronesia, Federated States of Samoa

Solomon Islands

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French Polynesia

Includes China and all countries shown in Areas 4, 5, 6 and 7.

Area 4

Includes the countries listed below and all countries in Areas 5, 6 and 7.

Nauru

Australia New Zealand Singapore
Kuwait Qatar United Arab Emirates (UAE)

Area 5

Includes the countries listed below and all countries in Areas 6 and 7.

Åland Islands Brazil Faroe Islands lamaica Albania Bulgaria Finland Kosovo Andorra Cayman Islands France Latvia Anguilla Channel Islands (Jersey, French Guiana Liechtenstein Antigua and Barbuda Guernsey, Alderney, Herm, Georgia Lithuania Jethou, Lihou and Sark) Argentina Germany Luxembourg Armenia Chile Gibraltar Macedonia Aruba Colombia Greece Malta Austria Costa Rica Greenland Martinique Azerbaijan Croatia Grenada Mexico Guadeloupe Moldova, Republic of Bahamas Curação Barbados Guatemala Cyprus Monaco Czech Republic Guvana Belarus Montenearo Belaium Denmark Haiti Montserrat Belize Dominica Honduras Netherlands Bermuda Dominican Republic Nicaragua Hungary Bolivia Ecuador Iceland Norway Bonaire, Sint Eustatius and El Salvador Ireland Panama Estonia Isle of Man Paraguay Bosnia and Herzegovina Falkland Islands (Malvinas) Italy Peru

Poland Saint Vincent and the Suriname United Kingdom Portugal Grenadines Svalbard and Jan Mayen Uruguay Puerto Rico San Marino Sweden Vatican City Romania Serbia Switzerland Venezuela Sint Maarten Saint Barthélemy Trinidad and Tobago

Saint Barthélemy Sint Maarten Trinidad and Tobago Virgin Islands, British Saint Kitts and Nevis Slovakia Turkey Virgin Islands, U.S. Saint Lucia Slovenia Turks and Caicos Islands

Saint Martin Spain Ukraine*

Area 6

Includes the countries listed below and all countries in Area 7.

South Korea Afghanistan lapan Myanmar Bahrain Iordan Nepal Sri Lanka Bangladesh Kazakhstan Oman Taiwan Bhutan Kyrgyzstan Pakistan Tajikistan Brunei Thailand Laos Palau Cambodia Palestine, State of Turkmenistan Lebanon Papua New Guinea Uzbekistan India Malaysia Maldives Philippines Vietnam Indonesia Iraq Mongolia Saudi Arabia Yemen

Area 7

Africa: includes only the countries listed below.

Djibouti Madagascar Senegal Malawi Sevchelles Angola Egypt Equatorial Guinea Mali Sierra Leone Benin Eritrea Botswana Mauritania Somalia South Africa Burkina Faso Ethiopia Mauritius Burundi Gabon Mayotte South Sudan Gambia Morocco Swaziland Cameroon Ghana Mozambique Tanzania Cape Verde Central African Republic Guinea Namibia Togo Chad Guinea Bissau Niaer Tunisia Kenva Nigeria Uganda Comoros Western Sahara Congo (DRC) Lesotho Réunion Congo-Brazzaville Liberia Rwanda Zambia Côte D'Ivoire Libya Sao Tome and Principe Zimbabwe

Aetna requests all clients provide a disclosure or updated disclosure of any members or dependants located in sanctioned countries. Sanctioned countries include Crimea (Annexed Region of Ukraine), Cuba, Iran, North Korea, Sudan (North) and Syria*. If you and/or your dependants are working, residing or spending time in sanctioned countries or regions, please let us know immediately.

Aetna reserves the right to modify its products, services, rates and fees, in response to legislation, regulation or requests of government authorities resulting in material changes to plan benefits and to recoup any material fees, costs, assessments, or taxes due to changes in the law even if no benefit or plan changes are mandated.

Please see the 'Introduction' section of this Handbook for more information about financial sanctions.

^{*} The above list is subject to change based on changes in financial sanctions regulations. In addition, there are other countries subject to less broad sanctions than the countries/region listed here. For more information, visit www.treasury.gov/resource-center/sanctions/Pages/default.aspx.

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Aetna does not provide care or guarantee access to health services. Not all health services are covered, and coverage is subject to applicable laws and regulations, including economic and trade sanctions. Health information programs provide general health information and are not a substitute for diagnosis or treatment by a health care professional. See plan documents for a complete description of benefits, exclusions, limitations and conditions of coverage. Information is believed to be accurate as of the production date; however, it is subject to change. For more information, refer to www.AetnaInternational.com. If coverage provided by this policy violates or will violate any United States (US), United Nations (UN), European Union (EU) or other applicable economic or trade sanctions, the coverage is immediately considered invalid. For example, Aetna companies cannot make payments or reimburse for health care or other claims or services if it violates a financial sanction regulation. This includes sanctions related to a blocked person or entity, or a country under sanction by the US, unless permitted under a valid written Office of Foreign Asset Control (OFAC) license. For more information on OFAC, visit www.treasury.gov/resource-center/sanctions/Pages/default.aspx.

Notice to United Kingdom residents: In the UK, Aetna Insurance Company Limited (FRN 458505) has issued and approved this communication.

Notice to all: Please visit www.aetnainternational.com/ai/en/about-us/legal/regional-entities for more information, including a list of relevant entities permitted to carry on or administer insurance business in their respective jurisdictions.

All Singapore Citizens and Permanent Residents will be covered by MediShield Life from 01 Nov 2015. If you choose not to accept this medical expense policy, you will continue to be insured under MediShield Life for life, without any exclusion.

This product is not a Medisave-approved product and the premium for this policy is not payable using Medisave.

This is a short-term A&H product and is not guaranteed renewable. The insurer has unilateral rights to terminate this policy at each policy renewal date. Also, if you have existing medical conditions, you may:

- Lose coverage for your existing medical conditions; or
- Pay additional premiums to retain or increase coverage for your existing medical conditions under this new policy.

Important: This is a non-US insurance product that does not comply with the US Patient Protection and Affordable Care Act (PPACA). This product may not qualify as minimum essential coverage (MEC), and therefore may not satisfy the requirements, if applicable to you and your dependants, of the Individual Shared Responsibility Provision (individual mandate) of PPACA. Failure to maintain MEC can result in US tax exposure. You may wish to consult with your legal, tax or other professional advisor for further information. This is only applicable to certain eligible US taxpayers.

